HOW TO PAY YOUR COMMUNITY FIRST MARKETPLACE PLAN PREMIUM

Paying your monthly premium online is quick and easy. Follow the steps below.

Before You Start

Have this information ready:

- Your Social Security number
- Your date of birth
- Your debit or credit card number (if ready to make a payment)

1. Go to CommunityFirstMarketplace.com

2. Click Make a Payment

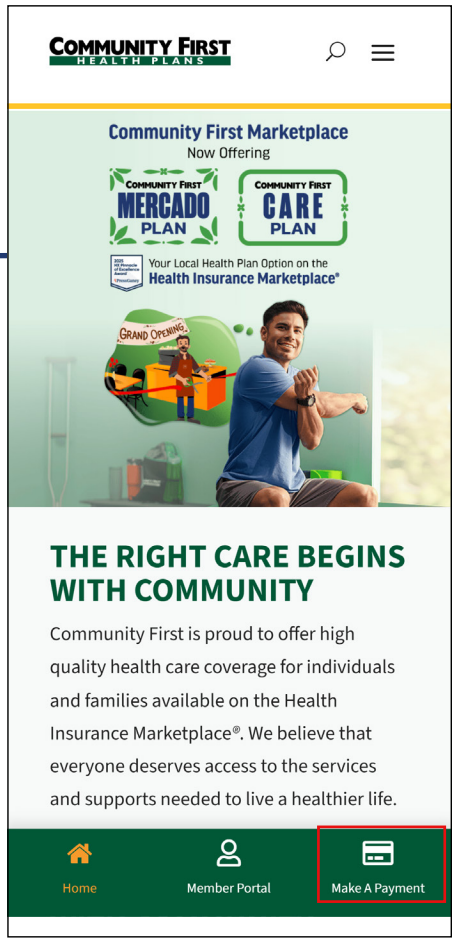
Desktop/Laptop Users

At the top of the page, click Make a Payment.

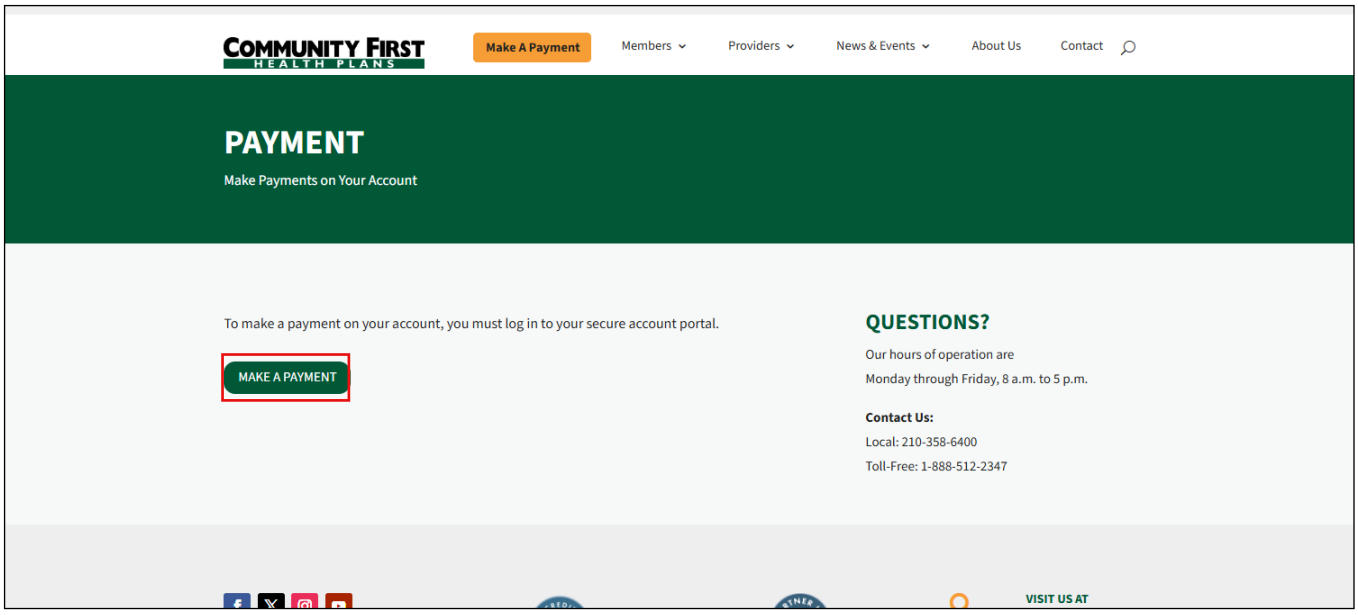


Mobile Users

Tap Make a Payment in the bottom-right corner.



On the next page, select Make a Payment to securely sign in to your account.

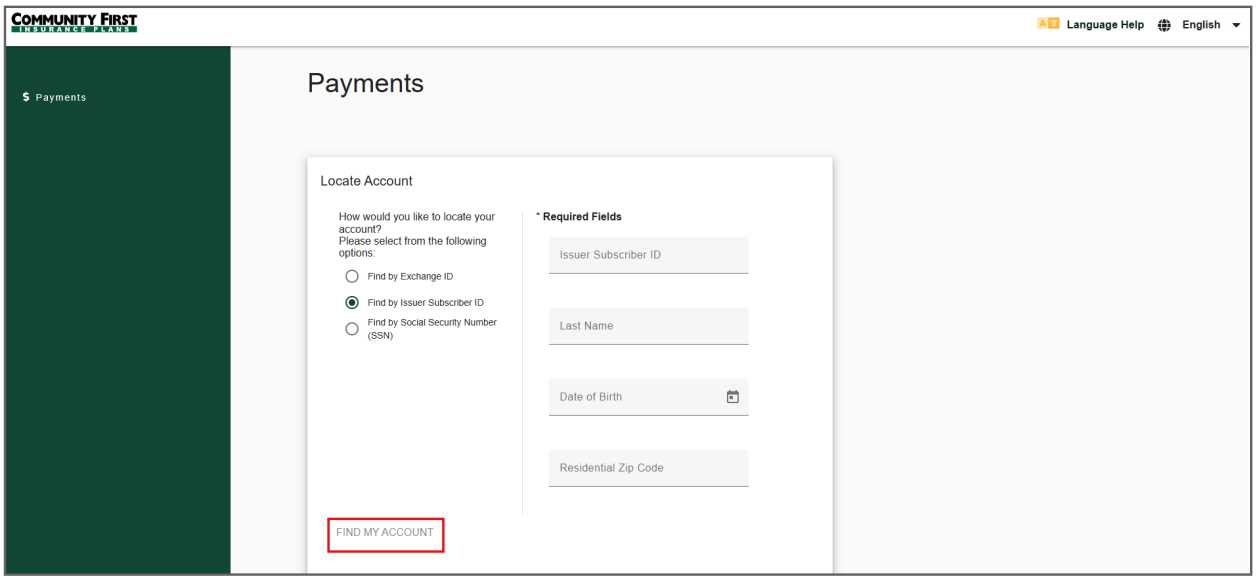


3. On the Payments page:

a. Locate your account by selecting **Find by Exchange ID, Find by Issuer Subscriber ID,** or **Find by Social Security Number.**

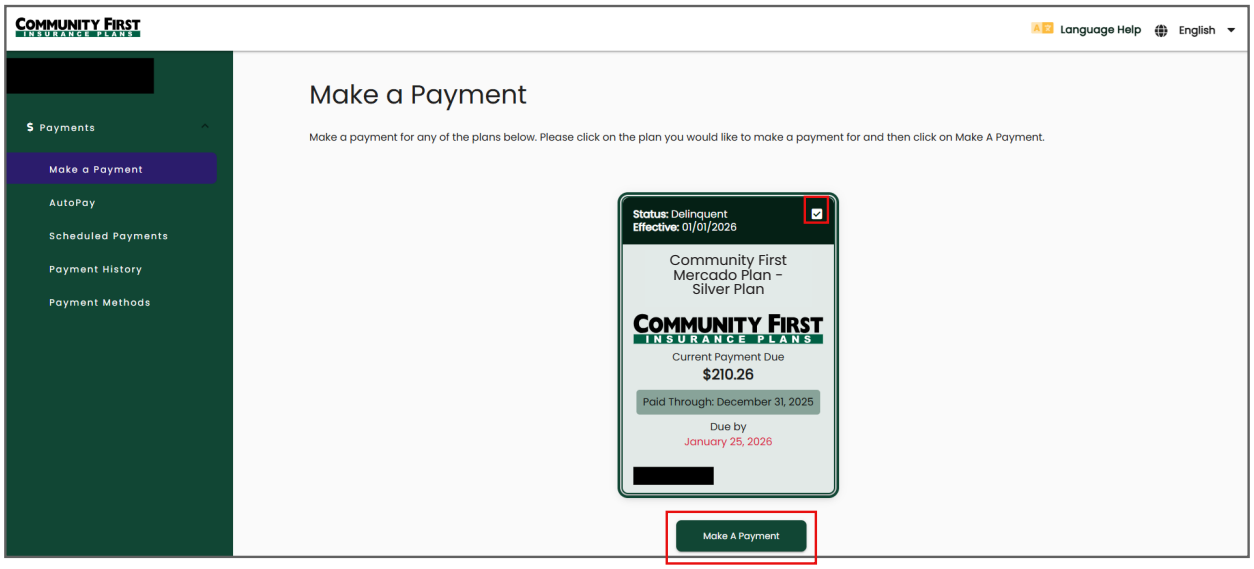
b. Enter the required information for the selected search option (last name, DOB, and residential ZIP code where you live, not your mailing ZIP code if it is different). If using **Issuer Subscriber ID**, enter the **primary subscriber's Community First Member ID** without the final "00." **Dependents cannot use this option**.

c. Click **Find My Account.**



4. If your account is active and you are eligible to make payment, your information will populate.

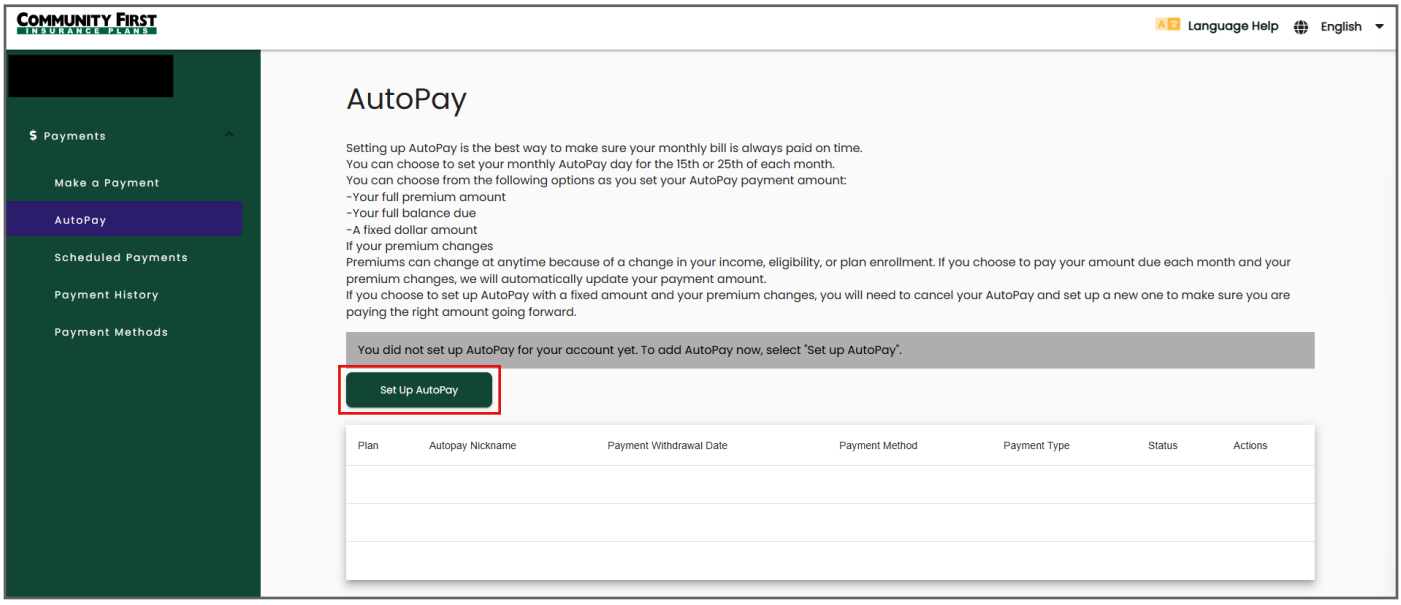
5. Check the white box on the upper right hand corner and then click Make a Payment.



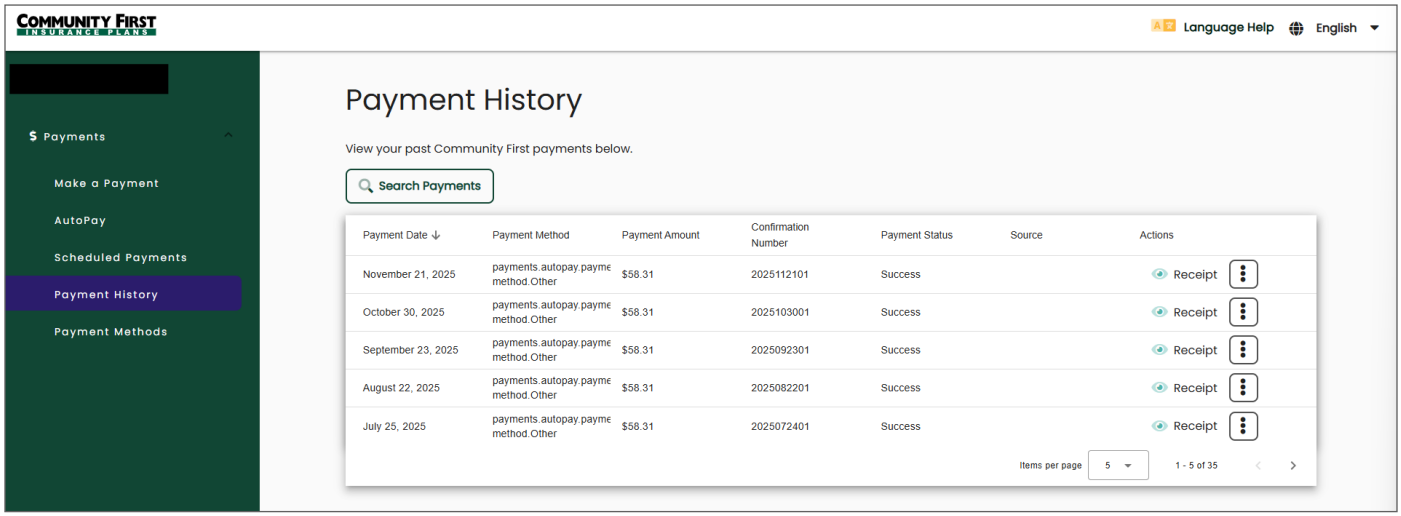
6. Follow the prompts to complete your payment.

Other Tools & Information:

- Set up Autopay



- View or download your Payment History and Receipts



Need Help?

If you have questions or need help making a payment, please contact Community First Member Services:

Local: 210-358-6400
Toll-Free: 1-888-512-2347
Monday through Friday, 8:30 a.m. to 5 p.m.