COMMUNITY FIRST MERCADO PLAN

WELCOME TO COMMUNITY FIRST!

Thank you for choosing Community First for your health coverage. We're here to help you as you transition from CareLink to your new Community First Mercado Plan.



Your Marketplace Coverage

You have enrolled in a **Community First Mercado Silver** or **Gold Plan**. Your plan gives you access to a wide range of covered health care services to keep you healthy, including:

- Primay and specialist care
- Urgent and emergency care
- Hospital services
- Mental health and substance use disorder services
- Prescription drugs
- Preventive care
- Maternity care

Some services may require approval before you receive care, or you may need to pay part of the cost.

Next Steps:

1. **Know Your Benefits**
   You will receive your New Member Guide in the mail soon, along with your plan's Schedule of Benefits and Cost-Sharing. You can also view your plan information at **CommunityFirstMarketplace.com**. Be sure to read your plan documents to learn about your deductible, copays, coinsurance, covered services, and other important benefits.

2. **Member ID Card**
   You will also receive your Community First Member ID card in the mail. Keep your ID card with you and show it whenever you receive health care services.

3. **Find a Provider**
   Before you get care, make sure your health care provider is in the Community First network. Find a list of providers in our online provider directory at **CommunityFirstMarketplace.com.**

WE'RE HERE FOR YOU

Have questions about your coverage or need help getting started?

CALL MEMBER SERVICES

Local: 210-358-6400 | Toll-Free: 1-888-512-2347 | Email: Mercado@cfhp.com
Monday through Friday, 8:30 a.m. to 5 p.m.