



The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. **NOTE:** Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <https://exchange.communityfirsthealthplans.com/plan-documents/>. For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other underlined terms, see the Glossary. You can view the Glossary at [SBC Uniform Glossary | HealthCare.gov](#) or call 1-888-512-2347 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible ?	\$5,500 individual / \$11,000 family	See the Common Medical Events chart below for your costs for services this plan covers.
Are there services covered before you meet your deductible ?	Yes. In-Network Preventive care services with a copayment , and some prescription drugs are covered before you meet your deductible .	This plan covers some items and services even if you haven't yet met the deductible amount. But a copayment or coinsurance may apply. For example, this plan covers certain preventive services without cost sharing and before you meet your deductible . See a list of covered preventive services at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	No	You don't have to meet deductibles for specific services.
What is the out-of-pocket limit for this plan ?	\$12,000 individual / \$24,000 family	The out-of-pocket limit is the most you could pay in a year for covered services. If you have other family members in this plan , they have to meet their own out-of-pocket limits until the overall family out-of-pocket limit has been met.
What is not included in the out-of-pocket limit ?	Premiums , balance-billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit .
Will you pay less if you use a network provider ?	Yes. See https://exchange.communityfirsthealthplans.com/network or call 1-888-512-2347 for a list of network providers .	This plan uses a provider network . You will pay less if you use a provider in the plan's network . You will pay the most if you use an out-of-network provider , and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware, your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services.
Do you need a referral to see a specialist ?	No	You can see the specialist you choose without a referral .

 All [copayment](#) and [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	\$45 copay per visit	Not Covered	Virtual visits are available with some PCPs
	Specialist visit	\$150 copay per visit	Not Covered	Referrals not required.
	Preventive care/screening/immunization	No charge	Not Covered	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	35% coinsurance per test	Not Covered	Preauthorization is required for sleep studies and video EEG monitoring.
	Imaging (CT/PET scans, MRIs)	35% coinsurance per test	Not Covered	
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at https://exchange.communityfirstthehealthplans.com/formulary	Zero Cost Share (Tier 1)	No charge	Not Covered	Limited to a 30-day supply at retail (or a 90-day supply at a network of select retail pharmacies). Up to a 90-day supply at mail order. Specialty drugs limited to a 30-day supply. Payment of the difference between the cost of a brand name drug and a generic may also be required if a generic drug is available. Preauthorization may apply to select specialty medications.
	Generic drugs (Tier 2)	\$25 copay /30-day supply	Not Covered	
	Preferred brand drugs (Tier 3)	\$50 copay /30-day supply	Not Covered	
	Non-preferred brand drugs (Tier 4)	\$100 copay /30-day supply	Not Covered	
	Specialty drugs (Tier 5)	35% coinsurance /30-day supply	Not Covered	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	35% coinsurance per visit	Not Covered	Preauthorization may be required.
	Physician/surgeon fees	35% coinsurance per visit	Not Covered	Preauthorization may be required. For Outpatient Infusion Therapy, see policy document*. Any procedure that could be deemed as cosmetic requires authorization.
If you need immediate medical attention	Emergency room care	35% coinsurance per visit	35% coinsurance per visit	Emergency room coinsurance waived if admitted. Preauthorization may be required

* For more information about limitations and exceptions, see the [plan](#) or policy document at <https://exchange.communityfirstthehealthplans.com/plan-documents/>.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
	Emergency medical transportation	35% coinsurance per visit	35% coinsurance per visit	for non-emergency and air transportation; see policy document*.
	Urgent care	\$75 copay per visit	Not Covered	
If you have a hospital stay	Facility fee (e.g., hospital room)	35% coinsurance per stay	Not Covered	Preauthorization is required; see policy document*. All usual hospital services and supplies, including semiprivate room, intensive care, and coronary care units.
	Physician/surgeon fees	No charge	Not Covered	Preauthorization is required; see policy document*.
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$45 copay per visit	Not Covered	Preauthorization is required; see policy document*.
	Inpatient services	35% coinsurance per stay	Not Covered	
If you are pregnant	Office visits	\$45 copay	Not Covered	Cost sharing does not apply for preventive services . Depending on the type of services, a coinsurance may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound). Prenatal and Postnatal Visits – After the initial office visit, subsequent office visits are covered in full. Will cover 48-hour hospital stay for uncomplicated vaginal delivery and 96-hour hospital stay for uncomplicated caesarean section. Stays longer than the “global stay” requires Preauthorization .
	Childbirth/delivery professional services	No charge	Not Covered	
	Childbirth/delivery facility services	35% coinsurance	Not Covered	
If you need help recovering or have other special health needs	Home health care	35% coinsurance per visit	Not Covered	60 visits/year. Preauthorization required; see policy document*.
	Rehabilitation services	\$45 copay	Not Covered	35 visits/year. Preauthorization required; see policy document*.
	Habilitation services	\$45 copay	Not Covered	
	Skilled nursing care	35% coinsurance per day	Not Covered	25 days/year. Preauthorization required; see policy document*.

* For more information about limitations and exceptions, see the [plan](#) or policy document at <https://exchange.communityfirsthealthplans.com/plan-documents/>.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
	Durable medical equipment	35% coinsurance	Not Covered	Preauthorization is required.
	Hospice services	\$150 copay	Not covered	Preauthorization may be required.
If your child needs dental or eye care	Children's eye exam	\$45 copay per visit	Not covered	Coverage limited to one exam/year. See policy document* for Pediatric Vision Care Benefits.
	Children's glasses	\$45 copay	Not covered	Coverage limited to one pair of glasses/year. See policy document* for Pediatric Vision Care Benefits.
	Children's dental check-up	Not covered		None

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services .)			
- Abortion (except for a pregnancy that, as certified by a physician, places the woman in danger of death or a serious risk of substantial impairment of a major bodily function unless an abortion is performed) - Acupuncture - Bariatric surgery	- Cosmetic surgery (except for the correction of congenital deformities or for conditions resulting from accidental injuries, scars, tumors or diseases when medically necessary) - Dental Care (Adult) - Infertility treatment (diagnosis and treatment covered; invitro not covered) - Long-term care - Non-emergency care when traveling outside the U.S.	- Private-duty nursing - Routine eye care (Adult) - Routine foot care (except in connection with diabetes, circulatory disorders of the lower extremities, peripheral vascular disease, peripheral neuropathy, or chronic arterial or venous insufficiency) - Weight loss programs	
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)			
Chiropractic care (35 visits per year), \$150 copay per visit.	Hearing aids (one hearing aid per ear every 36 months), \$150 copay per hearing aid	Accidental Dental- 35% coinsurance after deductible	

* For more information about limitations and exceptions, see the [plan](#) or policy document at <https://exchange.communityfirsthealthplans.com/plan-documents/>.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

Community First Insurance Plans at 1-888-512-2347 or at <https://exchange.communityfirsthealthplans.com/>.

Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa>

State consumer assistance program contact information available from <http://www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/>.

Office of Personnel Management Multi State Plan Program: <https://www.opm.gov/healthcare-insurance/multi-state-plan-program/external-review/>.

Healthcare.gov: www.HealthCare.gov or call 1-800-318-2596 or state health insurance marketplace or SHOP.

Other coverage options may be available to you, too, including buying individual insurance coverage through the [Health Insurance Marketplace](#). For more information about the [Marketplace](#), visit www.HealthCare.gov or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information on how to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact: Texas Department of Insurance at 1-800-578-4677 or visit <https://tdi.texas.gov>.

Does this plan provide Minimum Essential Coverage? Yes.

[Minimum Essential Coverage](#) generally includes [plans](#), [health insurance](#) available through the [Marketplace](#) or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of [Minimum Essential Coverage](#), you may not be eligible for the [premium tax credit](#).

Does this plan meet the Minimum Value Standards? Not Applicable.

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-512-2347.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-512-2347.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-888-512-2347

Navajo (Dine): Dinekehgo shika at'ohwol ninisingo, kwijigo holne' 1-888-512-2347.

To see examples of how this [plan](#) might cover costs for a sample medical situation, see the next section.

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* For more information about limitations and exceptions, see the [plan](#) or policy document at <https://exchange.communityfirsthealthplans.com/plan-documents/>.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost-sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The plan's overall deductible	\$5,500
■ Specialist copayment	\$150
■ Hospital (facility) copayment	35%
■ Other copayment	\$45

This EXAMPLE event includes services like:

[Specialist](#) office visits (*prenatal care*)
 Childbirth/Delivery Professional Services
 Childbirth/Delivery Facility Services
[Diagnostic tests](#) (*ultrasounds and blood work*)
[Specialist](#) visit (*anesthesia*)

Total Example Cost	\$12,685
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In this example, Peg would pay:

<i>Cost Sharing</i>	
Deductibles	\$5,500
Copayments	\$200
Coinsurance	\$1,100
<i>What isn't covered</i>	
Limits or exclusions	\$0
The total Peg would pay is	\$6,800

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$5,500
■ Specialist copayment	\$150
■ Hospital (facility) copayment	35%
■ Other copayment	\$45

This EXAMPLE event includes services like:

[Primary care physician](#) office visits (*including disease education*)
[Diagnostic tests](#) (*blood work*)
[Prescription drugs](#)
[Durable medical equipment](#) (*glucose meter*)

Total Example Cost	\$5,695
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In this example, Joe would pay:

<i>Cost Sharing</i>	
Deductibles *	\$900
Copayments	\$1,100
Coinsurance	\$0
<i>What isn't covered</i>	
Limits or exclusions	\$0
The total Joe would pay is	\$2,000

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$5,500
■ Specialist copayment	\$150
■ Hospital (facility) copayment	35%
■ Other copayment	\$45

This EXAMPLE event includes services like:

[Emergency room care](#) (*including medical supplies*)
[Diagnostic test](#) (*x-ray*)
[Durable medical equipment](#) (*crutches*)
[Rehabilitation services](#) (*physical therapy*)

Total Example Cost	\$5,695
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In this example, Mia would pay:

<i>Cost Sharing</i>	
Deductibles *	\$1,700
Copayments	\$700
Coinsurance	\$0
<i>What isn't covered</i>	
Limits or exclusions	\$0
The total Mia would pay is	\$2,400

The [plan](#) would be responsible for the other costs of these EXAMPLE covered services.