

Community First Marketplace



Marketplace Plan Guide

Visit CommunityFirstMarketplace.com or call 210-358-6400 for more information or to apply for coverage.

Community First is proud to offer qualified health plans for Bexar County residents through the Health Insurance Marketplace®.

Community First offers plans for every budget, including \$0 deductible plan options which means your plan starts paying for your care right away.

ABOUT US: Community First has provided Bexar County families with high-quality health insurance coverage for 30 years. We are proud to be the only local, non profit Marketplace plan option in the San Antonio area.

Strong Focus on Local Care

Community First Marketplace is an Exclusive Provider Organization (EPO). Your primary care provider, specialists, hospitals, labs, and other health care facilities are often part of the same health system: **University Health.**

WHAT THIS MEANS FOR YOU:

It's easier for your providers to share medical records and access your medical history, test results, and treatment plans, improving care coordination and getting faster authorization for care.

Extensive Provider Network

Get access to University Medicine Associates (UMA), one of the **largest primary care and multi-specialty provider groups in South Texas.**

Members with chronic conditions or special health care needs can also see UT Health San Antonio specialty providers across more than 100 medical specialties and subspecialties.

Texas Diabetes Institute, one of the largest centers in the U.S. dedicated to the prevention and treatment of diabetes, is also in network with our Marketplace plans.

WHAT THIS MEANS FOR YOU:

More providers and locations mean shorter wait times, easier access to care, and high-quality, patient-centered treatment from a network of trusted physicians and specialists.

Emergency & Urgent Care

When every moment matters, Members can trust University Hospital for expert care at the area's only Level I Trauma Center.

The brand new University Health Women's and Children's Hospital also offers women, children and their families expertise and technology to provide the highest level of compassionate care in a state-of-the-art facility.

And when you can't get in to see your primary care doctor, University Health ExpressMed locations throughout San Antonio offer Members fast, convenient care.

No Referrals

Because Community First Marketplace is an EPO, a referral is NOT required to see a specialist. Access the care you need, when you need it. We care about removing roadblocks to better health.

Telehealth Services

Visit your provider from the comfort of your own home using telehealth. Telehealth is covered by Community First the same as an office visit. Ask your doctor about their telehealth options.

Pharmacy & Prescription Delivery

Fill your prescriptions while you shop! H-E-B pharmacies are now in-network with Community First, as well as all University Health, Communicare, and Carjaval pharmacy locations. Ask your pharmacy about mail-order prescription delivery, a covered benefit under your plan for qualifying prescriptions.

Comprehensive Coverage

Our Marketplace plan benefits include:

- Primary care and specialist visits
- Preventive care and screenings
- Mental health care services
- Immunizations
- Diagnostic services (i.e., x-rays, blood work, imaging)
- Chiropractic care
- Urgent care
- Emergency services
- Pediatric vision exams & eyewear
- Hearing aids
- And more!

To review plan documents which include benefits and cost-sharing, plus our full provider network, visit us online at CommunityFirstMarketplace.com.

EXTRA BENEFITS

As a Community First Marketplace Member, you can also enjoy many additional benefits for free.

24/7 Nurse Advice Line

Community First's Nurse Advice Line, staffed by Registered Nurses, is available 24 hours a day, 7 days a week. Our Nurse Advice Line can help when you:

- Have questions about your health.
- Are worried about a sick child.
- Have questions about your pregnancy.
- Are unsure about how much medicine to take.
- Need help deciding if you have an emergency, and need to go to the ER, if you should go to urgent care, or if you can wait to see your own doctor.



Health & Wellness Programs

Our Health & Wellness Programs are designed to help you manage a chronic illness, like asthma, diabetes, or high blood pressure, and provide support during big changes in your health, like a pregnancy or new diagnosis. Join the program that fits your needs and gain access to resources, education, and support from qualified Community First Health Educators.

To get started, Members can simply complete our General Health Assessment at CommunityFirstMarketplace.com.

Education & Scholarships

Community First also offers educational opportunities to Members, including a family of scholarship programs, financial wellness classes, and more.

Virtual Behavioral Health Program

Community First partners with **Charlie Health**, a virtual intensive outpatient provider, to offer specialized mental health and substance use programs for children, teens, and adults who more than weekly therapy, but do not require inpatient care.

Our Marketplace plan options include:

Community First Marketplace



Enroll in the plan that best fits your needs and budget!

ENROLL NOVEMBER 1 - JANUARY 15

Call **210-358-6400** to speak with a licensed broker who can help you enroll and learn more at **CommunityFirstMarketplace.com**. You can also find our plans and apply for coverage on the Health Insurance Marketplace® at **Healthcare.gov**.



NOTES/NOTAS:

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

NOTES/NOTAS:

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

COMMUNITY FIRST
INSURANCE PLANS

12238 Silicon Drive, Ste. 100
San Antonio, Texas 78249
CommunityFirstMarketplace.com