

Paying your monthly premium online is quick and easy. Follow the steps below.

Before You Start

Have this information ready:

- Your Social Security number
- Your date of birth
- Your debit or credit card number (if ready to make a payment)

1. Go to CommunityFirstMarketplace.com

2. Click **Make a Payment**

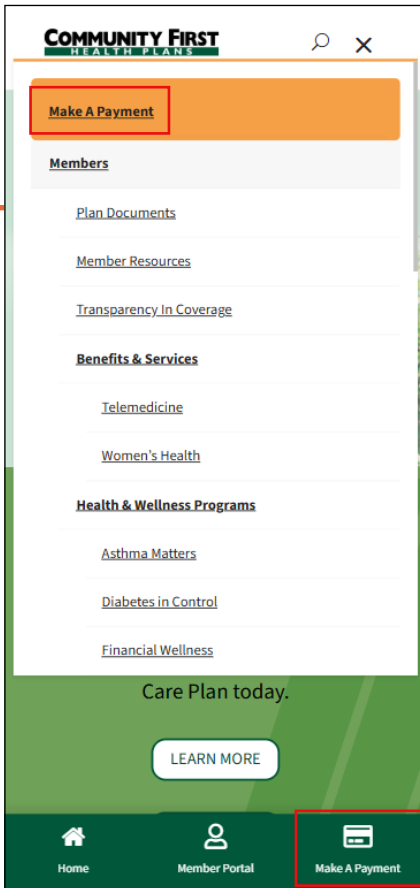
Desktop/Laptop Users

At the top of the page, click **Make a Payment**.

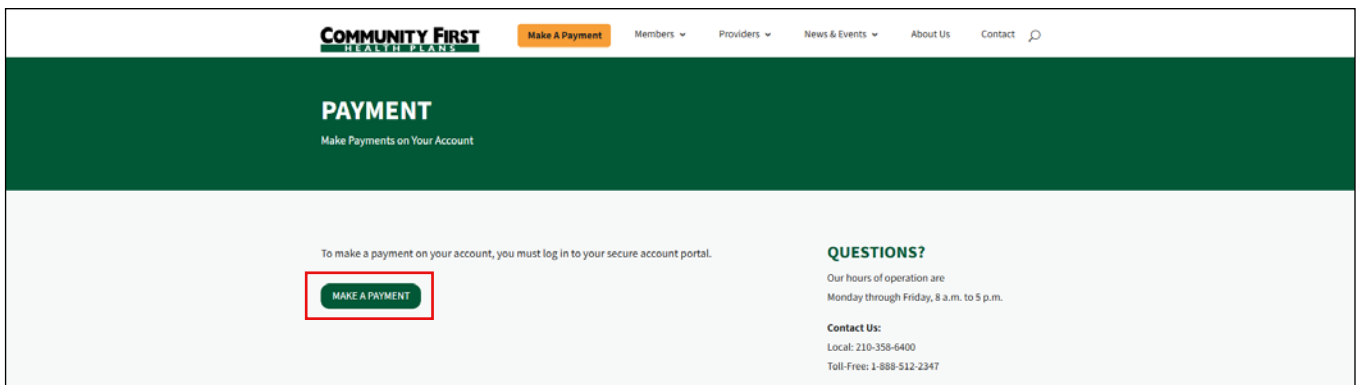
The screenshot shows the top navigation bar of the Community First Marketplace website. The 'Make a Payment' button is highlighted with a red box. Below the navigation bar is a large banner featuring the Community First Marketplace logo, a '2025 HX Pinnacle of Excellence Award' badge, and a photo of a man sitting on a green exercise ball. The banner text reads: 'COMMUNITY FIRST MARKETPLACE UNIVERSITY COMMUNITY CARE PLAN Your Local Health Plan Option on the Health Insurance Marketplace®'. At the bottom of the page, there are two columns of text: 'THE RIGHT CARE BEGINS WITH COMMUNITY' and 'QUESTIONS? Member Services'.

Mobile Users

Tap the three horizontal lines on the right side of your screen to open the menu. Select **Make a Payment**. You can also tap **Make a Payment** button on the bottom right.



On the next page, select **Make a Payment** to securely sign in to your account.



3. On the Payments page:

- Select **Find by Social Security Number (SSN)**.
- Enter required information (last 4 digits of SSN, last name, DOB, zip).
- Click **Find My Account**.

COMMUNITY FIRST
INSURANCE PLANS

Language Help English

Payments

Payments

Locate Account

How would you like to locate your account?
Please select from the following options:

Find by Exchange ID

Find by Social Security Number (SSN)

* Required Fields

0000

Doe

January 1, 2000

00000

FIND MY ACCOUNT

4. If your account is active and you are eligible to make payment, your information will populate.

5. Select your plan and then click **Make a Payment**.

COMMUNITY FIRST
INSURANCE PLANS

Language Help English

Payments

Make a Payment

AutoPay

Scheduled Payments

Payment History

Payment Methods

Make a Payment

Make a payment for any of the plans below. Please click on the plan you would like to make a payment for and then click on Make A Payment.

Status: Delinquent
Effective: 01/01/2026

University Community Care
Plan by Community First -
Silver Plan

COMMUNITY FIRST
INSURANCE PLANS

Current Payment Due
\$210.26

Paid Through: December 31, 2025

Due by
January 25, 2026

Make A Payment

6. Follow the prompts to complete your payment.

Other Tools & Information:

- Set up Autoplay

COMMUNITY FIRST Language Help English

AutoPay

Setting up AutoPay is the best way to make sure your monthly bill is always paid on time. You can choose to set your monthly AutoPay day for the 15th or 25th of each month. You can choose from the following options as you set your AutoPay payment amount:

- Your full premium amount
- Your full balance due
- A fixed dollar amount

If your premium changes
Premiums can change at anytime because of a change in your income, eligibility, or plan enrollment. If you choose to pay your amount due each month and your premium changes, we will automatically update your payment amount.

If you choose to set up AutoPay with a fixed amount and your premium changes, you will need to cancel your AutoPay and set up a new one to make sure you are paying the right amount going forward.

You did not set up AutoPay for your account yet. To add AutoPay now, select "Set up AutoPay".

Set Up AutoPay

Plan	Autopay Nickname	Payment Withdrawal Date	Payment Method	Payment Type	Status	Actions

- View or download your Payment History and Receipts

COMMUNITY FIRST Language Help English

Payment History

View your past Community First payments below.

Search Payments

Payment Date ↓	Payment Method	Payment Amount	Confirmation Number	Payment Status	Source	Actions
November 21, 2025	payments.autopay.payme method.Other	\$58.31	2025112101	Success		Receipt
October 30, 2025	payments.autopay.payme method.Other	\$58.31	2025103001	Success		Receipt
September 23, 2025	payments.autopay.payme method.Other	\$58.31	2025092301	Success		Receipt
August 22, 2025	payments.autopay.payme method.Other	\$58.31	2025082201	Success		Receipt
July 25, 2025	payments.autopay.payme method.Other	\$58.31	2025072401	Success		Receipt

Items per page 5 1 - 5 of 35

Need Help?

If you have questions or need help making a payment, please contact Community First Member Services:

Local: 210-358-6400

Toll-Free: 1-888-512-2347

Monday through Friday, 8:30 a.m. to 5 p.m.