Coverage Period: 01/01/2025-12/31/2025

Coverage for: Individual/Family Plan Type: EPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit https://exchange.communityfirsthealthplans.com/plan-documents/. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at <u>SBC Uniform Glossary | HealthCare.gov</u> or call 1-888-512-2347 to request a copy.

| Important Questions   | Answers  | Why This Matters:   |
|---|--|---|
| What is the overall<br><u>deductible</u> ?                                | No deductible  | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .   |
| Are there services<br>covered before you meet<br>your <u>deductible</u> ? | Yes. In-Network <u>Preventive care</u><br>services with a <u>copayment</u> , and<br>some prescription drugs are<br>covered before you meet your<br><u>deductible</u> . | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount.<br>But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .   |
| Are there other<br>deductibles<br>services?                               | No   | You don't have to meet <u>deductibles</u> for specific services.  |
| What is the <u>out-of-pocket</u><br>limit for this <u>plan</u> ?          | Not applicable   | This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses.  |
| What is not included in the <u>out-of-pocket limit</u> ?                  | Not applicable   | This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses.  |
| Will you pay less if you<br>use a <u>network provider</u> ?               | Yes. See<br>https://exchange.communityfirsthe<br>althplans.com/network or call 1-<br>888-512-2347 for a list of <u>network</u><br><u>providers</u> .                   | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> .<br>You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance</u> <u>billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ?                | No   | You can see the <u>specialist</u> you choose without a <u>referral</u> .  |

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

|  |   | What You Will Pay                            |  | Limitations, Exceptions, & Other Important  |  |
|--|---|--|--|---|--|
| Common Medical Event   | Services You May Need                             | Network Provider<br>(You will pay the least) | Out-of-Network Provider<br>(You will pay the most) | Information   |  |
|  | Primary care visit to treat an injury or illness  | No charge                                    | Not Covered  | Virtual visits are available with some PCPs   |  |
| If you visit a health care                                       | Specialist visit                                  | No charge                                    | Not Covered  | Referrals not required.   |  |
| provider's office or<br>clinic                                   | Preventive care/screening/<br>immunization        | No charge                                    | Not Covered  | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. |  |
| If you have a test   | Diagnostic test (x-ray, blood work)               | No charge                                    | Not Covered  | Produtharization may be required  |  |
| If you have a test   | Imaging (CT/PET scans,<br>MRIs)                   | No charge                                    | Not Covered  | Preauthorization may be required.   |  |
| If you need drugs to   | Generic drugs (Tier 1)                            | No charge                                    | Not Covered  | Limited to a 30-day supply at retail (or a 90-  |  |
| treat your illness or<br>condition<br>More information about     | Preferred brand drugs (Tier 2)                    | No charge                                    | Not Covered  | day supply at a network of select retail pharmacies). Up to a 90-day supply at mail   |  |
| prescription drug<br>coverage is available at                    | Non-preferred brand drugs (Tier 3)                | No charge                                    | Not Covered  | order. Specialty drugs limited to a 30-day supply. Payment of the difference between  |  |
| https://exchange.commu<br>nityfirsthealthplans.com/f<br>ormulary | Specialty drugs (Tier 4)                          | No charge                                    | Not Covered  | the cost of a brand name drug and a generic<br>may also be required if a generic drug is<br>available. Preauthorization may be required.                                |  |
| If you have outpatient   | Facility fee (e.g.,<br>ambulatory surgery center) | No charge                                    | Not Covered  | Preauthorization may be required. For Outpatient Infusion Therapy, see policy document*.  |  |
| surgery  | Physician/surgeon fees                            | No charge                                    | Not Covered  | Preauthorization may be required. For Outpatient Infusion Therapy, see policy document*.  |  |
| If you need immediate medical attention                          | Emergency room care                               | No charge                                    | 100% <u>coinsurance</u> after<br><u>deductible</u> | Emergency room coinsurance waived if admitted. Preauthorization may be required   |  |
| medical allention  | Emergency medical                                 | No charge                                    | 100% <u>coinsurance</u> after                      | for non-emergency and air transportation; see   |  |

[\* For more information about limitations and exceptions, see the plan or policy document at https://exchange.communityfirsthealthplans.com/plan-documents/.]

|   | What You Will Pay                            |  | Limitations, Exceptions, & Other Important         |   |
|---|--|--|--|---|
| Common Medical Event Services You May     |  | Network Provider<br>(You will pay the least) | Out-of-Network Provider<br>(You will pay the most) | Information   |
|   | transportation                               |  | <u>deductible</u>                                  | policy document*.   |
|   | <u>Urgent care</u>                           | No charge                                    | Not Covered  |   |
| lf you have a hospital                    | Facility fee (e.g., hospital room)           | No charge                                    | Not Covered  | Preauthorization is required; see policy document*.   |
| stay                                      | Physician/surgeon fees                       | No charge                                    | Not Covered  | Preauthorization is required; see policy document*.   |
| lf you need mental<br>health, behavioral  | Outpatient services                          | No charge                                    | Not Covered  | Preauthorization is required; see policy  |
| health, or substance<br>abuse services    | Inpatient services                           | No charge                                    | Not Covered  | document*.  |
|   | Office visits                                | No charge                                    | Not Covered  | Cost sharing does not apply for preventive  |
|   | Childbirth/delivery<br>professional services | No charge                                    | Not Covered  | <u>services</u> . Depending on the type of services, a <u>coinsurance</u> may apply. Maternity care may   |
| If you are pregnant                       | Childbirth/delivery facility services        | No charge                                    | Not Covered  | include tests and services described<br>elsewhere in the SBC (i.e., ultrasound).<br>Prenatal and Postnatal Visits – After the initial<br>office visit, subsequent office visits are<br>covered in full. |
|   | Home health care                             | No charge                                    | Not Covered  | 60 visits/year. <u>Preauthorization required; see</u><br>policy document*.  |
| lf you need help                          | Rehabilitation services                      | No charge                                    | Not Covered  | 35 visits/year. Preauthorization required; see  |
| recovering or have                        | Habilitation services                        | No charge                                    | Not Covered  | policy document*.   |
| other special health<br>needs             | Skilled nursing care                         | No charge                                    | Not Covered  | 25 days/year. Preauthorization required; see policy document*.  |
|   | Durable medical equipment                    | No charge                                    | Not Covered  | Preauthorization is required.   |
|   | Hospice services                             | No charge                                    | Not Covered  | Preauthorization may be required.   |
| lf your child needs<br>dental or eye care | Children's eye exam                          | No charge                                    | Not covered  | Coverage limited to one exam/year. See<br>policy document* for Pediatric Vision Care<br>Benefits.   |
|   | Children's glasses                           | No charge                                    | Not covered  | Coverage limited to one pair of glasses/year.   |

[\* For more information about limitations and exceptions, see the plan or policy document at https://exchange.communityfirsthealthplans.com/plan-documents/.]

|                      |                            | What You Will Pay |  | Limitations, Exceptions, & Other Important                  |
|----------------------|----------------------------|-------------------|--|---|
| Common Medical Event |                            |                   | Out-of-Network Provider<br>(You will pay the most) | Information   |
|                      |                            |                   |  | See policy document* for Pediatric Vision<br>Care Benefits. |
|                      | Children's dental check-up | Not covered       | Not covered  | None  |

# **Excluded Services & Other Covered Services:**

| Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)  |  |   |  |  |
|---|--|---|--|--|
| <ul> <li>Abortion (except for a pregnancy that, as certified by a physician, places the woman in danger of death or a serious risk of substantial impairment of a major bodily function unless an abortion is performed)</li> <li>Acupuncture</li> <li>Bariatric surgery</li> </ul> | <ul> <li>Cosmetic surgery (except for the correction of congenital deformities or for conditions resulting from accidental injuries, scars, tumors or diseases when medically necessary)</li> <li>Dental Care (Adult)</li> <li>Infertility treatment (diagnosis and treatment covered; invitro not covered)</li> <li>Long-term care</li> <li>Non-emergency care when traveling outside the U.S.</li> <li>Private-duty nursing</li> </ul> | <ul> <li>Private-duty nursing</li> <li>Routine eye care (Adult)</li> <li>Routine foot care (except in connection with diabetes, circulatory disorders of the lower extremities, peripheral vascular disease, peripheral neuropathy, or chronic arterial or venous insufficiency)</li> <li>Weight loss programs</li> </ul> |  |  |
| Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)   |  |   |  |  |
| <ul> <li>Chiropractic care (35 visits per year), \$0 copay per visit.</li> </ul>  | <ul> <li>Hearing aids (one hearing aid per ear every<br/>36 months), \$0 copay per hearing aid</li> </ul>  | Accidental Dental   |  |  |

[\* For more information about limitations and exceptions, see the plan or policy document at https://exchange.communityfirsthealthplans.com/plan-documents/.]

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

Community First Health Plans at 1-888-512-2347 or at https://exchange.communityfirsthealthplans.com/.

Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/askebsa.

State consumer assistance program contact information available from http://www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/.

Office of Personnel Management Multi State Plan Program: https://www.opm.gov/healthcare-insurance/multi-state-plan-program/external-review/.

Healthcare.gov: www.HealthCare.gov or call 1-800-318-2596 or state health insurance marketplace or SHOP."].

Other coverage options may be available to you, too, including buying individual insurance coverage through the <u>Health Insurance</u> <u>Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Texas Department of Insurance at 1-800-578-4677 or visit https://tdi.texas.gov.

## Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

### Does this plan meet the Minimum Value Standards? No.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

### Language Access Services:

[Spanish (Español): Para obtener asistencia en Español, llame al 1-888-512-2347.

[Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-512-2347.

[Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-888-512-2347

[Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-512-2347.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

**PRA Disclosure Statement:** According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is **0938-1146**. The time required to complete this information collection is estimated to average **0.02** hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

#### About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost-sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)

\$0

\$0 0%

\$0

| The <u>plan's</u> overall <u>deductible</u> |
|---|
| Specialist copayment                        |
| Hospital (facility) coinsurance             |
| Other copayment                             |

### This EXAMPLE event includes services like:

Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

| Total Example Cost              | \$12,700 |
|---------------------------------|----------|
| In this example, Peg would pay: |          |
| Cost Sharing                    |          |
| Deductibles                     | \$0      |
| Copayments                      | \$0      |
| <u>Coinsurance</u>              | \$0      |
| What isn't covered              |          |
| Limits or exclusions            | \$0      |
| The total Peg would pay is      | \$0      |

| Managing Joe's Type 2 Diabetes                |
|---|
| (a year of routine in-network care of a well- |
| controlled condition)                         |

| The plan's overall deductible              | \$0 |  |
|--|-----|--|
| Specialist copayment                       | \$0 |  |
| Hospital (facility) coinsurance            | 0%  |  |
| Other <u>copayment</u>                     | \$0 |  |
| This EXAMPLE event includes services like: |     |  |

Primary care physician office visits (including disease education) Diagnostic tests (blood work) **Prescription drugs** Durable medical equipment (glucose meter)

| Total Example Cost | \$0 |
|--------------------|-----|
|--------------------|-----|

## In this example, Joe would pay:

| Cost Sharing               |     |  |
|----------------------------|-----|--|
| Deductibles*               | \$0 |  |
| Copayments                 | \$0 |  |
| Coinsurance                | \$0 |  |
| What isn't covered         |     |  |
| Limits or exclusions       | \$0 |  |
| The total Joe would pay is |     |  |

#### **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

| The plan's overall deductible   | \$0 |
|---------------------------------|-----|
| Specialist copayment            | \$0 |
| Hospital (facility) coinsurance | 0%  |
| Other <u>copayment</u>          | \$0 |

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

| Total Example Cost | \$2,800 |
|--------------------|---------|
|--------------------|---------|

#### In this example, Mia would pay:

| Cost Sharing               |     |
|----------------------------|-----|
| Deductibles*               | \$0 |
| Copayments                 | \$0 |
| Coinsurance                | \$0 |
| What isn't covered         |     |
| Limits or exclusions       | \$0 |
| The total Mia would pay is | \$0 |

The plan would be responsible for the other costs of these EXAMPLE covered services.