Coverage for: Individual/Family | Plan Type: EPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit https://exchange.communityfirsthealthplans.com/plan-documents/. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at SBC Uniform Glossary | HealthCare.gov or call 1-888-512-2347 to request a copy.

| Important Questions | Answers | Why This Matters: |
|--|---|---|
| What is the overall deductible? | \$5,000 individual or \$10,000 family | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your deductible? | Yes. In-Network Preventive care services with a copayment, and some prescription drugs are covered before you meet your deductible. | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ . |
| Are there other deductibles for specific services? | No. | You don't have to meet deductibles for specific services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | \$8,000 individual / \$16,000 family | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the out-of-pocket limit? | Premiums, balance-billing charges, and health care this plan doesn't cover. | Even though you pay these expenses, they don't count toward the out-of-pocket limit. |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See https://exchange.communityfirsthe althplans.com/network or call 1- 888-512-2347 for a list of network providers. | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No | You can see the specialist you choose without a referral. |



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

| What You Will Pay | | Limitations, Exceptions, & Other Important | | |
|--|--|---|---|---|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Information |
| | Primary care visit to treat an injury or illness | \$40 copay per visit | Not Covered | Virtual visits are available with some PCPs |
| If you visit a health care | Specialist visit | \$80 copay per visit | Not Covered | Referrals not required. |
| provider's office or clinic | Preventive care/screening/ immunization | No charge | Not Covered | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. |
| If you have a test | Diagnostic test (x-ray, blood work) | 40% <u>coinsurance</u> after <u>deductible</u> per test | Not Covered | Preauthorization may be required. |
| If you have a test | Imaging (CT/PET scans, MRIs) | 40% <u>coinsurance</u> after <u>deductible</u> per test | Not Covered | rieauthorization may be required. |
| If you need drugs to treat your illness or condition | Generic drugs (Tier 1) | \$20 <u>copay</u> /30-day supply | Not Covered | Limited to a 30-day supply at retail (or a 90- |
| | Preferred brand drugs (Tier 2) | \$40 <u>copay</u> /30-day supply | Not Covered | day supply at a network of select retail pharmacies). Up to a 90-day supply at mail |
| More information about prescription drug coverage is available at https://exchange.commu | Non-preferred brand drugs (Tier 3) | \$80 <u>copay</u> after <u>deductible</u> /30-day supply | Not Covered | order. Specialty drugs limited to a 30-day supply. Payment of the difference between the cost of a brand name drug and a generic |
| nityfirsthealthplans.com/f ormulary | Specialty drugs (Tier 4) | \$350 <u>copay</u> after <u>deductible</u> /30-day supply | Not Covered | may also be required if a generic drug is available. Preauthorization may be required. |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | 40% <u>coinsurance</u> after <u>deductible</u> per visit | Not Covered | Preauthorization may be required. For Outpatient Infusion Therapy, see policy document*. |
| | Physician/surgeon fees | 40% <u>coinsurance</u> after <u>deductible</u> | Not Covered | <u>Preauthorization</u> may be required. For Outpatient Infusion Therapy, see policy document*. |
| If you need immediate | Emergency room care | 40% coinsurance after | 40% coinsurance after | Emergency room coinsurance waived if |

^{[*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at https://exchange.communityfirsthealthplans.com/plan-documents/.] Page

| | | What You Will Pay | | Limitations Evacutions 8 Other Improvement | |
|---------------------------------------|---|--|---|---|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| medical attention | | <u>deductible</u> | <u>deductible</u> | admitted. Preauthorization may be required | |
| | Emergency medical | 40% coinsurance after | 40% coinsurance after | for non-emergency and air transportation; see | |
| | transportation | <u>deductible</u> | <u>deductible</u> | policy document*. | |
| | <u>Urgent care</u> | \$60 <u>copay</u> per visit | Not Covered | | |
| If you have a hospital | Facility fee (e.g., hospital room) | 40% <u>coinsurance</u> after <u>deductible</u> | Not Covered | <u>Preauthorization</u> is required; see policy document*. | |
| stay | Physician/surgeon fees | 40% <u>coinsurance</u> after <u>deductible</u> | Not Covered | <u>Preauthorization</u> is required; see policy document*. | |
| If you need mental health, behavioral | Outpatient services | \$40 copay per visit | Not Covered | Preauthorization is required; see policy | |
| health, or substance abuse services | Inpatient services | 40% <u>coinsurance</u> after <u>deductible</u> | Not Covered | document*. | |
| | Office visits | \$40 <u>copay</u> | Not Covered | Cost sharing does not apply for preventive | |
| | Childbirth/delivery professional services | No charge | Not Covered | services. Depending on the type of services, a coinsurance may apply. Maternity care may | |
| If you are pregnant | Childbirth/delivery facility services | 40% <u>coinsurance</u> after <u>deductible</u> | Not Covered | include tests and services described elsewhere in the SBC (i.e., ultrasound). Prenatal and Postnatal Visits – After the initial office visit, subsequent office visits are covered in full. | |
| | Home health care | \$80 <u>copay</u> | Not Covered | 60 visits/year. <u>Preauthorization required; see policy document*.</u> | |
| If you need help | Rehabilitation services | \$40 <u>copay</u> | Not Covered | 35 visits/year. Preauthorization required; see | |
| recovering or have | <u>Habilitation services</u> | \$40 <u>copay</u> | Not Covered | policy document*. | |
| other special health needs | Skilled nursing care | 40% <u>coinsurance</u> after <u>deductible</u> | Not Covered | 25 days/year. Preauthorization required; see policy document*. | |
| | Durable medical equipment | \$80 <u>copay</u> | Not Covered | <u>Preauthorization</u> is required. | |
| | Hospice services | \$80 <u>copay</u> | Not Covered | Preauthorization may be required. | |
| If your child needs | Children's eye exam | \$40 copay per visit | Not covered | Coverage limited to one exam/year. See policy document* for Pediatric Vision Care | |

^{[*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at https://exchange.communityfirsthealthplans.com/plan-documents/.] Page

| | | What You Will Pay | | Limitations, Exceptions, & Other Important | |
|----------------------|----------------------------|---|---|--|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Information | |
| dental or eye care | | | | Benefits. | |
| | Children's glasses | \$40 <u>copay</u> | Not covered | Coverage limited to one pair of glasses/year. See policy document* for Pediatric Vision Care Benefits. | |
| | Children's dental check-up | Not covered | Not covered | None | |

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion (except for a pregnancy that, as certified by a physician, places the woman in danger of death or a serious risk of substantial impairment of a major bodily function unless an abortion is performed)
- Acupuncture
- Bariatric surgery

- Cosmetic surgery (except for the correction of congenital deformities or for conditions resulting from accidental injuries, scars, tumors or diseases when medically necessary)
- Dental Care (Adult)
- Infertility treatment (diagnosis and treatment covered; invitro not covered)
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing

- Private-duty nursing
- Routine eye care (Adult)
- Routine foot care (except in connection with diabetes, circulatory disorders of the lower extremities, peripheral vascular disease, peripheral neuropathy, or chronic arterial or venous insufficiency)
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Chiropractic care (35 visits per year), \$80 copay per visit.
- Hearing aids (one hearing aid per ear every 36 months), \$80 copay per hearing aid
- Accidental Dental

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

Community First Health Plans at 1-888-512-2347 or at https://exchange.communityfirsthealthplans.com/.

Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/askebsa.

State consumer assistance program contact information available from http://www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/.

[* For more information about limitations and exceptions, see the plan or policy document at https://exchange.communityfirsthealthplans.com/plan-documents/.] Page

Office of Personnel Management Multi State Plan Program: https://www.opm.gov/healthcare-insurance/multi-state-plan-program/external-review/.

Healthcare.gov: www.HealthCare.gov or call 1-800-318-2596 or state health insurance marketplace or SHOP."].

Other coverage options may be available to you, too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Texas Department of Insurance at 1-800-578-4677 or visit https://tdi.texas.gov.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? No.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

[Spanish (Español): Para obtener asistencia en Español, llame al 1-888-512-2347.

[Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-512-2347.

[Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-888-512-2347

[Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-512-2347.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$5,000 |
|---|---------|
| ■ Specialist copayment | \$80 |
| ■ Hospital (facility) coinsurance | 40% |
| Other copayment | \$40 |

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| Total Example Cost | \$12,700 | |
|---------------------------------|----------|--|
| In this example, Peg would pay: | | |
| Cost Sharing | | |
| <u>Deductibles</u> | \$5,000 | |
| <u>Copayments</u> | \$200 | |
| Coinsurance | \$2,000 | |
| What isn't covered | | |
| Limits or exclusions | \$0 | |
| The total Peg would pay is | \$7,200 | |

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$5,000 |
|---|---------|
| ■ Specialist copayment | \$80 |
| ■ Hospital (facility) coinsurance | 40% |
| Other <u>copayment</u> | \$40 |

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

| Total Example Cost | \$5,600 | |
|---------------------------------|---------|--|
| In this example, Joe would pay: | | |
| Cost Sharing | | |
| <u>Deductibles</u> * | \$100 | |
| Copayments | \$1,600 | |
| Coinsurance | \$0 | |
| What isn't covered | | |
| Limits or exclusions | \$0 | |
| The total Joe would pay is | \$1,700 | |

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$5,000 |
|---|---------|
| ■ Specialist copayment | \$80 |
| ■ Hospital (facility) coinsurance | 40% |
| ■ Other copayment | \$40 |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

| Total Example Cost | \$2,800 | |
|---------------------------------|---------|--|
| In this example, Mia would pay: | | |
| Cost Sharing | | |
| <u>Deductibles</u> * | \$1,500 | |
| Copayments | \$700 | |
| Coinsurance | \$0 | |
| What isn't covered | | |
| Limits or exclusions | \$0 | |
| The total Mia would pay is | \$2,200 | |

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.