Coverage for: Individual/Family

Plan Type: EPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit https://exchange.communityfirsthealthplans.com/plan-documents/. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at SBC Uniform Glossary | HealthCare.gov or call 1-888-512-2347 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0 Individual/\$0 Family	See the Common Medical Events chart below for your costs for services this plan covers.
Are there services covered before you meet your deductible?	Yes. In-Network Preventive Health Care services, services with a copayment, and some prescription drugs are covered before you meet your deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply.
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Not Applicable	This plan does not have an out-of-pocket limit on your expenses.
What is not included in the <u>out-of-pocket limit</u> ?	Not Applicable	This plan does not have an out-of-pocket limit on your expenses.
use a <u>network provider</u> ?	Yes. See https://exchange.communityfirstheal thplans.com/network or call 1-888- 512-2347 for a list of participating providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay all health care costs if you use an <u>out-of-network provider</u> (except for emergency care), and you will receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.					
Common Medical Event	Services You May Need	What You Will Pay			
		Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	No charge	Not Covered	Virtual visits are available with some PCPs.	
If you visit a health care	Specialist visit	No charge	Not Covered	Referrals not required.	
provider's office or clinic	Preventive care/screening/ immunization	No charge	Not Covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay.	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	No charge	Not Covered	Preauthorization may be required.	
	Imaging (CT/PET scans, MRIs)	No charge	Not Covered	Preauthorization may be required.	
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at https://exchange.communityfirsthealthplans.com/formulary	Generic drugs	No charge	Not Covered	Limited to a 30-day supply at retail (or a 90-day supply at a <u>network</u> of select retail pharmacies). Up to a 90-day supply at mail order. Specialty drugs limited to a 30-day	
	Preferred brand drugs	No charge	Not Covered		
	Non-preferred brand drugs	No charge	Not Covered		
	Specialty drugs	No charge	Not Covered	supply. Payment of the difference between the cost of a brand name drug and a generic may also be required if a generic drug is available. Preauthorization may be required.	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	No charge	Not Covered	Preauthorization may be required. For	
	Physician/surgeon fees	No charge	Not Covered	Outpatient Infusion Therapy, see policy document*.	
If you need immediate medical attention	Emergency room care	No charge	No charge	Waived if admitted.	
	Emergency medical transportation	No charge	No charge	<u>Preauthorization</u> may be required for non- emergency and air transportation; see policy document*.	
	<u>Urgent care</u>	No charge	Not Covered	Outpatient Laboratory and X-Ray Services charges may also apply.	

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at https://exchange.communityfirsthealthplans.com/plan-documents/ Page 2 of 6

All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.				
	Services You May Need	What You Will Pay		
Common Medical Event		Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you have a hospital stay	Facility fee (e.g., hospital room)	No charge	Not Covered	<u>Preauthorization</u> required; see policy document*.
	Physician/surgeon fees	No charge	Not Covered	<u>Preauthorization</u> required; see policy document*.
If you need mental health, behavioral	Outpatient services	No charge	Not Covered	<u>Preauthorization</u> may be required; see policy document*.
health, or substance abuse services	Inpatient services	No charge	Not Covered	<u>Preauthorization</u> required; see policy document*.
	Office visits	No charge	Not Covered	Cost sharing does not apply for preventive
If you are pregnant	Childbirth/delivery professional services	No charge	Not Covered	services. Maternity care may include tests and services described elsewhere in the
	Childbirth/delivery facility services	No charge	Not Covered	SBC (i.e. ultrasound). Prenatal and Postnatal Visits - After the initial office visit, subsequent office visits are covered in full.
	Home health care	No charge	Not Covered	60 visits/year. <u>Preauthorization</u> required; see policy document*.
	Rehabilitation services	No charge	Not Covered	Separate 35 visit maximum per benefit
If you need help recovering or have other special health needs	Habilitation services	No charge	Not Covered	period for <u>Habilitation</u> and <u>Rehabilitation</u> services. <u>Preauthorization</u> required; see policy document*.
	Skilled nursing care	No charge	Not Covered	25 days/year. <u>Preauthorization</u> required; see policy document*.
	<u>Durable medical equipment</u>	No charge	Not Covered	Preauthorization required.
	Hospice services	No charge	Not Covered	Preauthorization may be required.
If your child needs dental or eye care	Children's eye exam	No charge	Not Covered	One visit per year. See policy document* for Pediatric Vision Care Benefits.
	Children's glasses	No charge	Not Covered	One pair of glasses per year. See policy document* for Pediatric Vision Care Benefits.
	Children's dental check-up	Not Covered	Not Covered	Limited dental services. See policy document* for Pediatric Dental Services.

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at https://exchange.communityfirsthealthplans.com/plan-documents/ Page 3 of 6

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion (except for a pregnancy that, as certified by a physician, places the woman in danger of death or a serious risk of substantial impairment of a major bodily function unless an abortion is performed)
- Acupuncture
- Bariatric surgery
- Cosmetic surgery (except for the correction of congenital deformities or for conditions resulting from accidental injuries, scars, tumors or diseases when medically necessary)

- Dental care (Adult)
- Infertility treatment (diagnosis and treatment covered; in vitro not covered)
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing

- Routine eye care (Adult)
- Routine foot care (except in connection with diabetes, circulatory disorders of the lower extremities, peripheral vascular disease, peripheral neuropathy, or chronic arterial or venous insufficiency)
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document*.)

- Chiropractic care (35 visits per year).
- Hearing aids (one hearing aid per ear every 36 months).

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

Community First Health Plans at 1-888-512-2347 or at https://exchange.communityfirsthealthplans.com/.

Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa.

State consumer assistance program contact information available from http://www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/.

Office of Personnel Management Multi State Plan Program: https://www.opm.gov/healthcare-insurance/multi-state-plan-program/external-review/.

Healthcare.gov: www.HealthCare.gov or call 1-800-318-2596 or state health insurance marketplace or SHOP."

Other coverage options may be available to you, too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Texas Department of Insurance at 1-800-578-4677 or visit https://tdi.texas.gov.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid,

CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-512-2347.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-512-2347.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-888-512-2347.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-512-2347.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby		
(9 months of in-network pre-natal care a hospital delivery)	nd a	1
■ The plan's overall deductible	\$0	
■ Specialist copay	\$0	S
■ Hospital (facility) coinsurance	\$0	F
■ Other <u>copays</u>	\$0	
This EXAMPLE event includes services	like:	This
Specialist office visits (prenatal care)		Prin
Childbirth/Delivery Professional Services		dise
Childbirth/Delivery Facility Services		Diag
Diagnostic tests (ultrasounds and blood wo	rk)	Pres
Specialist visit (anesthesia)		<u>Dur</u>
Total Example Cost	\$0	Tota
In this example, Peg would pay:		In t
Cost Sharing		
<u>Deductibles</u>	\$0	Ded
Copayments	\$0	Cop
Coinsurance	\$0	Coir

What isn't covered

\$0 **\$0**

Limits or exclusions

The total Peg would pay is

Dog is Having a Daby

Managing Joe's Type 2 Diabetes	5
(a year of routine in-network care of a we	II-
controlled condition)	
■ The <u>plan's</u> overall <u>deductible</u>	\$0
Specialist copay	\$0
Hospital (facility) coinsurance	\$0
Other copays	\$0
This EXAMPLE event includes services lile Primary care physician office visits (including	
disease education)	1
Diagnostic tests (blood work)	
Prescription drugs	
Durable medical equipment (glucose meter)	
Total Example Cost	\$0
In this example, Joe would pay:	
Cost Sharing	
<u>Deductibles</u>	\$0
Copayments	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Joe would pay is	\$0

verage.	
Mia's Simple Fracture (in-network emergency room visit and follow	w up
care) The plan's overall deductible Specialist copay Hospital (facility) coinsurance Other copays This EXAMPLE event includes services lied to be supplied	\$0 \$0 \$0 \$0 ke:
Total Example Cost	\$0
In this example, Mia would pay:	
Cost Sharing	
<u>Deductibles</u>	\$0
<u>Copayments</u>	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$0

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.