Coverage for: Individual/Family Plan Type: EPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit https://exchange.communityfirsthealthplans.com/plan-documents/. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>SBC Uniform Glossary | HealthCare.gov</u> or call 1-888-512-2347 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0 Individual/\$0 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of deductible expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. In-Network Preventive Health Care services, services with a copayment, and some prescription drugs are covered before you meet your deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u>
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$1,800 Individual/\$3,600 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this plan, they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billed charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See https://exchange.communityfirstheal thplans.com/network or call 1-888- 512-2347 for a list of participating providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay all health care costs if you use an <u>out-of-network provider</u> (except for emergency care), and you will receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.					
		What You Will Pay		Limitations, Exceptions, & Other	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
	Primary care visit to treat an injury or illness	No <u>copay</u>	Not Covered	Virtual visits are available with some PCPs.	
If you visit a health care	Specialist visit	\$10 copay per visit	Not Covered	Referrals not required.	
provider's office or clinic	Preventive care/screening/ immunization	No <u>copay</u>	Not Covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay.	
If you have a test	Diagnostic test (x-ray, blood work)	25% <u>coinsurance</u> per test	Not Covered	Preauthorization may be required.	
If you have a test	Imaging (CT/PET scans, MRIs)	25% <u>coinsurance</u> per test	Not Covered	Preauthorization may be required.	
If you need drugs to	Generic drugs	No <u>copay</u>	Not Covered	Limited to a 30-day supply at retail (or a 90-	
treat your illness or condition More information about	Preferred brand drugs	\$15 <u>copay</u> per prescription	Not Covered	day supply at a <u>network</u> of select retail pharmacies). Up to a 90-day supply at mail order. <u>Specialty drugs</u> limited to a 30-day supply. Payment of the difference between the cost of a brand name drug and a generi may also be required if a generic drug is available. <u>Preauthorization</u> may be required	
prescription drug coverage is available at	Non-preferred brand drugs	\$50 <u>copay</u> per prescription	Not Covered		
https://exchange.commu nityfirsthealthplans.com/f ormulary	Specialty drugs	\$150 <u>copay</u> per prescription	Not Covered		
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	25% <u>coinsurance</u> per visit	Not Covered	<u>Preauthorization</u> may be required. For Outpatient Infusion Therapy, see policy	
Surgery	Physician/surgeon fees	No <u>coinsurance</u>	Not Covered	document*.	
	Emergency room care	25% <u>coinsurance</u> per visit	25% coinsurance per visit	Waived if admitted.	
If you need immediate medical attention	Emergency medical transportation	25% <u>coinsurance</u> per transport	25% <u>coinsurance</u> per transport	<u>Preauthorization</u> may be required for non- emergency transportation; see policy document*.	
	Urgent care	\$5 <u>copay</u> per visit	Not Covered	Outpatient Laboratory and X-Ray Services charges may also apply.	

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at https://exchange.communityfirsthealthplans.com/plan-documents/ Page 2 of 7

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All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

		What You Will Pay		Limitations, Exceptions, & Other	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
If you have a hospital	Facility fee (e.g., hospital room)	25% <u>coinsurance</u> per stay	Not Covered	<u>Preauthorization</u> required; see policy document*.	
stay	Physician/surgeon fees	No copay	Not Covered	Preauthorization required; see policy document*.	
If you need mental health, behavioral	Outpatient services	No <u>copay</u>	Not Covered	<u>Preauthorization</u> may be required; see policy document*.	
health, or substance abuse services	Inpatient services	25% <u>coinsurance</u> per stay	Not Covered	<u>Preauthorization</u> required; see policy document*.	
	Office visits	No <u>copay</u>	Not Covered	Cost sharing does not apply for preventive	
If you are pregnant	Childbirth/delivery professional services	No <u>copay</u>	Not Covered	services. Maternity care may include tests and services described elsewhere in the	
	Childbirth/delivery facility services	25% <u>coinsurance</u> per stay	Not Covered	SBC (i.e. ultrasound). Prenatal and Postnatal Visits - After the initial office visit, subsequent office visits are covered in full.	
	Home health care	\$10 <u>copay</u> per visit	Not Covered	60 visits/year. <u>Preauthorization</u> required; see policy document*.	
	Rehabilitation services	No <u>copay</u>	Not Covered	Separate 35 visit maximum per benefit	
If you need help recovering or have other special health	Habilitation services	No <u>copay</u>	Not Covered	period for <u>Habilitation</u> and <u>Rehabilitation</u> <u>services</u> . <u>Preauthorization</u> required; see policy document*.	
needs	Skilled nursing care	25% <u>coinsurance</u> per visit	Not Covered	25 days/year. <u>Preauthorization</u> required; see policy document*.	
	<u>Durable medical equipment</u>	\$10 <u>copay</u>	Not Covered	Preauthorization required.	
	Hospice services	\$10 <u>copay</u> per visit	Not Covered	Preauthorization may be required.	
	Children's eye exam	No copay	Not Covered	One visit per year. See policy document* for Pediatric Vision Care Benefits.	
If your child needs dental or eye care	Children's glasses	No <u>copay</u>	Not Covered	One pair of glasses per year. See policy document* for Pediatric Vision Care Benefits.	

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at https://exchange.communityfirsthealthplans.com/plan-documents/ Page 3 of 7

All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.					
	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other	
Common Medical Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
	Children's dental check-up	Not Covered	Not Covered	Limited dental services. See policy document* for Pediatric Dental Services.	

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at https://exchange.communityfirsthealthplans.com/plan-documents/ Page 4 of 7

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion (except for a pregnancy that, as certified by a physician, places the woman in danger of death or a serious risk of substantial impairment of a major bodily function unless an abortion is performed)
- Acupuncture
- Bariatric surgery
- Cosmetic surgery (except for the correction of congenital deformities or for conditions resulting from accidental injuries, scars, tumors or diseases when medically necessary)

- Dental care (Adult)
- Infertility treatment (diagnosis and treatment covered; in vitro not covered)
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing

- Routine eye care (Adult)
- Routine foot care (except in connection with diabetes, circulatory disorders of the lower extremities, peripheral vascular disease, peripheral neuropathy, or chronic arterial or venous insufficiency)
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Chiropractic care (35 visits per year) \$10 copay per visit.
- Hearing aids (one hearing aid per ear every 36 months), \$10 copay per hearing aid.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

Community First Health Plans at 1-888-512-2347 or at https://exchange.communityfirsthealthplans.com/.

Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa.

State consumer assistance program contact information available from http://www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/.

Office of Personnel Management Multi State Plan Program: https://www.opm.gov/healthcare-insurance/multi-state-plan-program/external-review/.

Healthcare.gov: www.HealthCare.gov or call 1-800-318-2596 or state health insurance marketplace or SHOP."

Other coverage options may be available to you, too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Texas Department of Insurance at 1-800-578-4677 or visit https://tdi.texas.gov.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-512-2347.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-512-2347.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-888-512-2347.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-512-2347.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby		
(9 months of in-network pre-natal care and a		
hospital delivery)		
■ The plan's overall deductible	\$0	
■ Specialist copay	\$10	
■ Hospital (facility) coinsurance	\$120	
Other copays \$10		
This EXAMPLE event includes services like:		
Specialist office visits (prenatal care)		
Childbirth/Delivery Professional Services		
Childbirth/Delivery Facility Services		
Diagnostic tests (ultrasounds and blood work)		
Specialist visit (anesthesia)		
Total Example Cost	\$12,700	

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In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$0	
<u>Copayments</u>	\$10	
Coinsurance	\$1,800	
What isn't covered		
Limits or exclusions	\$0	
The total Peg would pay is	\$1,810	

Managing Joe's Type 2 Diabetes (a year of routine in-network care of a well-		
controlled condition)		
■ The plan's overall deductible	\$0	
■ Specialist copay	\$10	
■ Hospital (facility) coinsurance	\$120	
Other <u>copays</u>	\$10	
This EXAMPLE event includes service	es like:	
Primary care physician office visits (inclu	uding	
disease education)		
<u>Diagnostic tests</u> (blood work)		
Prescription drugs		
<u>Durable medical equipment</u> (glucose me	eter)	
Total Example Cost	\$5,600	
In this example, Joe would pay:		
Cost Sharing		
<u>Deductibles</u>	\$0	
Copayments \$30		
Coinsurance \$3		
What isn't covered		
Limits or exclusions	\$0	
The total Joe would pay is	\$330	

erage.		
Mia's Simple Fracture (in-network emergency room visit and for care)	ollow up	
■ The plan's overall deductible \$0 ■ Specialist copay \$10 ■ Hospital (facility) coinsurance \$120 ■ Other copays \$10 This EXAMPLE event includes services like: Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)		
Total Example Cost	\$2,610	
In this example, Mia would pay:		
Cost Sharing		
<u>Deductibles</u>	\$0	
Copayments	\$70	
Coinsurance	\$400	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$1,100	

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.