Coverage for: Individual/Family Plan Type: EPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit https://exchange.communityfirsthealthplans.com/plan-documents/. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at SBC Uniform Glossary | HealthCare.gov or call 1-888-512-2347 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$5,700 Individual/\$11,400 Family.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. In-Network Preventive Health Care services, services with a copayment, and some prescription drugs are covered before you meet your deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u>
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$7,200 Individual/\$14,400 Family.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billed charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See https://exchange.communityfirstheal thplans.com/network or call 1-888- 512-2347 for a list of participating providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay all health care costs if you use an <u>out-of-network provider</u> (except for emergency care), and you will receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

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All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

		What You Will Pay		Limitations, Exceptions, & Other	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
	Primary care visit to treat an injury or illness	\$40 <u>copay</u> per visit	Not Covered	Virtual visits are available with some PCPs.	
If you visit a health care	Specialist visit	\$80 <u>copay</u> per visit	Not Covered	Referrals not required.	
provider's office or clinic	Preventive care/screening/ immunization	No <u>copay</u>	Not Covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	40% <u>coinsurance</u> per test, after <u>deductible</u>	Not Covered	Preauthorization may be required.	
If you have a test	Imaging (CT/PET scans, MRIs)	40% <u>coinsurance</u> per test, after <u>deductible</u>	Not Covered	Preauthorization may be required.	
If you need drugs to	Generic drugs	\$20 <u>copay</u> per prescription	Not Covered	Limited to a 30-day supply at retail (or a 90-	
treat your illness or condition	Preferred brand drugs	\$40 copay per prescription	Not Covered	day supply at a <u>network</u> of select retail pharmacies). Up to a 90-day supply at mail	
More information about prescription drug coverage is available at https://exchange.commu	Non-preferred brand drugs	\$80 <u>copay</u> per prescription, after <u>deductible</u>	Not Covered	order. Specialty drugs limited to a 30-day supply. Payment of the difference between the cost of a brand name drug and a generic	
nityfirsthealthplans.com/f ormulary	Specialty drugs	\$350 <u>copay</u> per prescription, after <u>deductible</u>	Not Covered	may also be required if a generic drug is available. Preauthorization may be required.	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	40% <u>coinsurance</u> per visit, after <u>deductible</u>	Not Covered	Preauthorization may be required. For Outpatient Infusion Therapy, see policy document*.	
surgery	Physician/surgeon fees	No coinsurance	Not Covered		
	Emergency room care	40% <u>coinsurance</u> per visit, after <u>deductible</u>	40% <u>coinsurance</u> per visit, after <u>deductible</u>	Waived if admitted.	
If you need immediate medical attention	Emergency medical transportation	40% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	<u>Preauthorization</u> may be required for non- emergency and air transportation; see policy document*.	
	<u>Urgent care</u>	\$60 copay per visit	Not Covered	Outpatient Laboratory and X-Ray Services charges may also apply.	

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at https://exchange.communityfirsthealthplans.com/plan-documents/ Page 2 of 6

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All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

		What You Will Pay		Limitations Evacutions 9 Other
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you have a hospital stay	Facility fee (e.g., hospital room)	40% <u>coinsurance</u> per stay, after <u>deductible</u>	Not Covered	<u>Preauthorization</u> required; see policy document*.
	Physician/surgeon fees	No coinsurance	Not Covered	<u>Preauthorization</u> required; see policy document*.
If you need mental health, behavioral	Outpatient services	\$40 <u>copay</u> per visit	Not Covered	<u>Preauthorization</u> required; see policy document*.
health, or substance abuse services	Inpatient services	40% <u>coinsurance</u> per stay, after <u>deductible</u>	Not Covered	<u>Preauthorization</u> required; see policy document*.
	Office visits	\$40 copay per visit	Not Covered	Cost sharing does not apply for preventive
If you are pregnant	Childbirth/delivery professional services	No copay	Not Covered	services. Maternity care may include tests and services described elsewhere in the
n you allo progliam	Childbirth/delivery facility services	40% <u>coinsurance</u> per stay, after <u>deductible</u>	Not Covered	SBC (i.e. ultrasound). Prenatal and Postnatal Visits - After the initial office visit, subsequent office visits are covered in full.
	Home health care	\$80 copay per visit	Not Covered	60 visits/year. <u>Preauthorization</u> required; see policy document*.
	Rehabilitation services	\$40 <u>copay</u> per visit	Not Covered	Separate 35 visit maximum per benefit
If you need help recovering or have	Habilitation services	\$40 <u>copay</u> per visit	Not Covered	period for <u>Habilitation</u> and <u>Rehabilitation</u> services. <u>Preauthorization</u> required; see policy document*.
other special health needs	Skilled nursing care	40% <u>coinsurance</u> per visit, after <u>deductible</u>	Not Covered	25 days/year. <u>Preauthorization</u> required; see policy document*.
	Durable medical equipment	\$80 <u>copay</u>	Not Covered	Preauthorization required.
	Hospice services	\$80 <u>copay</u> per visit	Not Covered	Preauthorization may be required.
If your child needs dental or eye care	Children's eye exam	\$40 <u>copay</u> per visit	Not Covered	One visit per year. See policy document* for Pediatric Vision Care Benefits.
	Children's glasses	\$40 <u>copay</u>	Not Covered	One pair of glasses per year. See policy document* for Pediatric Vision Care Benefits.
	Children's dental check-up	Not Covered	Not Covered	Limited dental services. See policy document* for Pediatric Dental Services.

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at https://exchange.communityfirsthealthplans.com/plan-documents/ Page 3 of 6

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion (except for a pregnancy that, as certified by a physician, places the woman in danger of death or a serious risk of substantial impairment of a major bodily function unless an abortion is performed)
- Acupuncture
- Bariatric surgery
- Cosmetic surgery (except for the correction of congenital deformities or for conditions resulting from accidental injuries, scars, tumors or diseases when medically necessary)

- Dental care (Adult)
- Infertility treatment (diagnosis and treatment covered; in vitro not covered)
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing

- Routine eye care (Adult)
- Routine foot care (except in connection with diabetes, circulatory disorders of the lower extremities, peripheral vascular disease, peripheral neuropathy, or chronic arterial or venous insufficiency)
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Chiropractic care (35 visits per year), \$80 copay per visit.
- Hearing aids (one hearing aid per ear every 36 months), \$80 copay per hearing aid.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

Community First Health Plans at 1-888-512-2347 or at https://exchange.communityfirsthealthplans.com/.

Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa.

State consumer assistance program contact information available from http://www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/.

Office of Personnel Management Multi State Plan Program: https://www.opm.gov/healthcare-insurance/multi-state-plan-program/external-review/.

Healthcare.gov: www.HealthCare.gov or call 1-800-318-2596 or state health insurance marketplace or SHOP."

Other coverage options may be available to you, too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Texas Department of Insurance at 1-800-578-4677 or visit https://tdi.texas.gov.

Does this <u>plan</u> provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this <u>plan</u> meet the Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-512-2347.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-512-2347.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-888-512-2347.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-512-2347.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is	Having a	Baby
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(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$5,700
■ Specialist copay	\$60
■ Hospital (facility) coinsurance	\$1,400
■ Other copays	\$100

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700
In this example, Peg would pay:	
Cost Sharing	
Dadustibles	¢E 700

Cost Sharing	
<u>Deductibles</u>	\$5,700
Copayments	\$100
Coinsurance	\$1,400
What isn't covered	
Limits or exclusions	\$0
The total Peg would pay is	\$72000

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$5,700
■ Specialist copay	\$60
■ Hospital (facility) coinsurance	\$1,400
■ Other copays	\$60

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Total Example Cost

Durable medical equipment (glucose meter)

In this example, Joe would pay:	•
Cost Sharing	
<u>Deductibles</u>	\$100
Copayments	\$1,600
Coinsurance	\$0
What isn't covered	1
Limits or exclusions	\$0
The total Joe would pay is	\$1,700

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$5,700
■ Specialist copay	\$60
■ Hospital (facility) coinsurance	\$1,400
■ Other <u>copays</u>	\$100

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Total Example Cost

\$5,600

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

In this example, Mia would pay:	
Cost Sharing	
<u>Deductibles</u>	\$1,500
Copayments	\$700
Coinsurance	\$0
What isn't covered	•
Limits or exclusions	\$0
The total Mia would pay is	\$2,200

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

\$2,800