Coverage for: Individual/Family Plan Type: EPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <a href="https://exchange.communityfirsthealthplans.com/plan-documents/">https://exchange.communityfirsthealthplans.com/plan-documents/</a>. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at SBC Uniform Glossary | HealthCare.gov or call 1-888-512-2347 to request a copy.

| Important Questions  | Answers  | Why This Matters:   |
|--|--|---|
| What is the overall deductible?                                      | \$5,900 Individual/\$11,800 Family   | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .   |
| Are there services covered before you meet your deductible?          | Yes. In-Network Preventive Health Care services, services with a copayment, and some prescription drugs are covered before you meet your deductible. | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u>  |
| Are there other deductibles for specific services?                   | No.  | You don't have to meet <u>deductibles</u> for specific services.  |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | \$9,100 Individual/\$18,200 Family   | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.   |
| What is not included in the <u>out-of-pocket limit</u> ?             | Premiums, balance-billed charges, and health care this plan doesn't cover.   | Even though you pay these expenses, they don't count toward the out-of-pocket limit.  |
| Will you pay less if you use a <u>network provider</u> ?             | Yes. See https://exchange.communityfirstheal thplans.com/network or call 1-888- 512-2347 for a list of participating providers.                      | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay all health care costs if you use an <u>out-of-network provider</u> (except for emergency care), and you will receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ?           | No.  | You can see the specialist you choose without a referral.   |

All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies. **What You Will Pay** Limitations, Exceptions, & Other **Common Medical Event Services You May Need Network Provider Out-of-Network Provider** (You will pay the most) (You will pay the least) Primary care visit to treat an \$40 copay per visit Not Covered injury or illness Specialist visit \$80 copay per visit Not Covered If you visit a health care Referrals not required. provider's office or clinic Preventive care/screening/ Not Covered No copay immunization your plan will pay. Diagnostic test (x-ray, blood 40% coinsurance per Not Covered test, after deductible work) If you have a test Imaging (CT/PET scans, 40% coinsurance per Not Covered test, after deductible MRIs)

**Important Information** Virtual visits are available with some PCPs. You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what Preauthorization may be required. Preauthorization may be required. \$20 copay per Generic drugs Not Covered If you need drugs to prescription Limited to a 30-day supply at retail (or a 90treat your illness or \$40 copay per day supply at a network of select retail Preferred brand drugs Not Covered condition prescription pharmacies). Up to a 90-day supply at mail More information about order. Specialty drugs limited to a 30-day \$80 copay per prescription drug supply. Payment of the difference between Non-preferred brand drugs prescription, after Not Covered coverage is available at the cost of a brand name drug and a generic deductible https://exchange.commu may also be required if a generic drug is \$350 copay per nitvfirsthealthplans.com/f available. Preauthorization may be required. Specialty drugs prescription, after Not Covered ormulary deductible Facility fee (e.g., ambulatory 40% coinsurance per Not Covered Preauthorization may be required. For surgery center) visit, after deductible If you have outpatient Outpatient Infusion Therapy, see policy surgery Physician/surgeon fees Not Covered document\*. No copay 40% coinsurance per 40% coinsurance per Waived if admitted. Emergency room care visit, after deductible visit, after deductible Preauthorization may be required for non-If you need immediate **Emergency medical** 40% coinsurance, after 40% coinsurance, after emergency and air transportation; see policy medical attention transportation deductible deductible document\*. Outpatient Laboratory and X-Ray Services Urgent care \$60 copay per visit Not Covered charges may also apply.

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at https://exchange.communityfirsthealthplans.com/plan-documents/Page 2 of 6

| All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies. |   |   |   |  |
|--|---|---|---|--|
|  | What You Will Pay                         |   |   |  |
| Common Medical Event   | Services You May Need                     | Network Provider (You will pay the least)                 | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information   |
| If you have a hospital   | Facility fee (e.g., hospital room)        | 40% <u>coinsurance</u> per stay, after <u>deductible</u>  | Not Covered                                     | <u>Preauthorization</u> required; see policy document*.  |
| stay   | Physician/surgeon fees                    | No <u>copay</u>   | Not Covered                                     | <u>Preauthorization</u> required; see policy document*.  |
| If you need mental health, behavioral  | Outpatient services                       | \$40 copay per visit                                      | Not Covered                                     | <u>Preauthorization</u> may be required; see policy document*.   |
| health, or substance abuse services  | Inpatient services                        | 40% <u>coinsurance</u> per stay, after <u>deductible</u>  | Not Covered                                     | <u>Preauthorization</u> required; see policy document*.  |
|  | Office visits                             | \$40 <u>copay</u> per visit                               | Not Covered                                     | Cost sharing does not apply for preventive services. Maternity care may include tests  |
| If you are pregnant  | Childbirth/delivery professional services | No <u>copay</u>   | Not Covered                                     | and services described elsewhere in the SBC (i.e. ultrasound). Prenatal and  |
|  | Childbirth/delivery facility services     | 40% <u>coinsurance</u> per stay, after <u>deductible</u>  | Not Covered                                     | Postnatal Visits - After the initial office visit, subsequent office visits are covered in full.                                   |
|  | Home health care                          | \$80 copay per visit                                      | Not Covered                                     | 60 visits/year. <u>Preauthorization</u> required; see policy document*.  |
|  | Rehabilitation services                   | \$40 copay per visit                                      | Not Covered                                     | Separate 35 visit maximum per benefit  |
| If you need help recovering or have other special health   | Habilitation services \$40 cop            | \$40 <u>copay</u> per visit                               | Not Covered                                     | period for <u>Habilitation</u> and <u>Rehabilitation</u> <u>services</u> . <u>Preauthorization</u> required; see policy document*. |
| needs  | Skilled nursing care                      | 40% <u>coinsurance</u> per visit, after <u>deductible</u> | Not Covered                                     | 25 days/year. <u>Preauthorization</u> required; see policy document*.  |
|  | <u>Durable medical equipment</u>          | \$80 <u>copay</u>   | Not Covered                                     | Preauthorization required.   |
|  | Hospice services                          | \$80 <u>copay</u> per visit                               | Not Covered                                     | Preauthorization may be required.  |
| If your shild poods  | Children's eye exam                       | \$40 <u>copay</u> per visit                               | Not Covered                                     | One visit per year. See policy document* for Pediatric Vision Care Benefits.   |
| If your child needs dental or eye care   | Children's glasses                        | \$40 <u>copay</u>   | Not Covered                                     | One pair of glasses per year. See policy document* for Pediatric Vision Care Benefits.   |
|  | Children's dental check-up                | Not Covered   | Not Covered                                     | Limited dental services. See policy document* for Pediatric Dental Services.   |

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <a href="https://exchange.communityfirsthealthplans.com/plan-documents/">https://exchange.communityfirsthealthplans.com/plan-documents/</a> <a href="Page 3">Page 3</a> of 6</a>

#### **Excluded Services & Other Covered Services:**

# Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion (except for a pregnancy that, as certified by a physician, places the woman in danger of death or a serious risk of substantial impairment of a major bodily function unless an abortion is performed)
- Acupuncture
- Bariatric surgery
- Cosmetic surgery (except for the correction of congenital deformities or for conditions resulting from accidental injuries, scars, tumors or diseases when medically necessary)

- Dental care (Adult)
- Infertility treatment (diagnosis and treatment covered; in vitro not covered)
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing

- Routine eye care (Adult)
- Routine foot care (except in connection with diabetes, circulatory disorders of the lower extremities, peripheral vascular disease, peripheral neuropathy, or chronic arterial or venous insufficiency)
- Weight loss programs

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Chiropractic care (35 visits per year), \$80 copay per visit.
- Hearing aids (one hearing aid per ear every 36 months), \$80 copay per hearing aid.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

Community First Health Plans at 1-888-512-2347 or at <a href="https://exchange.communityfirsthealthplans.com/">https://exchange.communityfirsthealthplans.com/</a>.

Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa.">https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa.</a>

State consumer assistance program contact information available from http://www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/.

Office of Personnel Management Multi State Plan Program: https://www.opm.gov/healthcare-insurance/multi-state-plan-program/external-review/.

Healthcare.gov: www.HealthCare.gov or call 1-800-318-2596 or state health insurance marketplace or SHOP."

Other coverage options may be available to you, too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Texas Department of Insurance at 1-800-578-4677 or visit <a href="https://tdi.texas.gov">https://tdi.texas.gov</a>.

## Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet the Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

# **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-512-2347.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-512-2347.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-888-512-2347.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-512-2347.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

### **About these Coverage Examples:**



**This is not a cost estimator.** Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

| Peg is | Having a | Baby |
|--------|----------|------|
|        |          |      |

(9 months of in-network pre-natal care and a hospital delivery)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$5,900 |
|---|---------|
| ■ Specialist copay                            | \$80    |
| ■ Hospital (facility) coinsurance             | \$1,750 |
| Other copays                                  | \$125   |

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services

Diagnostic tests (ultrasounds and blood work)

Specialist visit (anesthesia)

**Total Example Cost** 

| In this example, Peg would pay: |         |
|---------------------------------|---------|
| Cost Sharing                    |         |
| <u>Deductibles</u>              | \$5,900 |
| Copayments                      | \$200   |
| Coinsurance                     | \$1,600 |

| The total Peg would pay is | \$7,700 |
|----------------------------|---------|
| Limits or exclusions       | \$0     |
| What isn't covered         |         |
| Comsulance                 | ψ1,000  |

# **Managing Joe's Type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$5,900 |
|---|---------|
| ■ Specialist copay                            | \$80    |
| ■ Hospital (facility) coinsurance             | \$1,750 |
| Other copays                                  | \$60    |

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

\$12,700

Durable medical equipment (glucose meter)

| Total Example Cost              | \$5,600 |
|---------------------------------|---------|
| In this example, Joe would pay: |         |
| Cost Sharing                    |         |

| Cost Sharing               |         |
|----------------------------|---------|
| <u>Deductibles</u>         | \$100   |
| Copayments                 | \$1,600 |
| Coinsurance                | \$0     |
| What isn't covered         |         |
| Limits or exclusions       | \$0     |
| The total Joe would pay is | \$1,700 |

# **Mia's Simple Fracture**

(in-network emergency room visit and follow up

| ourcj   |         |
|---|---------|
| ■ The <u>plan's</u> overall <u>deductible</u> | \$5,900 |
| ■ Specialist copay                            | \$80    |
| ■ Hospital (facility) coinsurance             | \$1,750 |
| Other copavs                                  | \$125   |

## This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

| Total Example Cost \$2,80 |
|---------------------------|
|---------------------------|

## In this example, Mia would pay:

| Cost Sharing               |         |  |
|----------------------------|---------|--|
| <u>Deductibles</u>         | \$1,500 |  |
| Copayments                 | \$700   |  |
| Coinsurance                | \$0     |  |
| What isn't covered         |         |  |
| Limits or exclusions       | \$0     |  |
| The total Mia would pay is | \$2,200 |  |

The plan would be responsible for the other costs of these EXAMPLE covered services.