Coverage for: Individual/Family Plan Type: EPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit https://exchange.communityfirsthealthplans.com/plan-documents/. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at SBC Uniform Glossary | HealthCare.gov or call 1-888-512-2347 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$1,500 Individual/\$3,000 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. In-Network Preventive Health Care services, services with a copayment, and some prescription drugs are covered before you meet your deductible.	But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> services without cost-sharing and before you meet your deductible. See a list of covered
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$8,700 Individual/\$17,400 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	<u>Premiums</u> , <u>balance-billed</u> charges, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See https://exchange.communityfirstheal thplans.com/network or call 1-888- 512-2347 for a list of participating providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay all health care costs if you use an <u>out-of-network provider</u> (except for emergency care), and you will receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies. **What You Will Pay** Limitations, Exceptions, & Other **Common Medical Event Services You May Need Out-of-Network Provider Network Provider Important Information** (You will pay the most) (You will pay the least) Primary care visit to treat an \$30 copay per visit Not Covered Virtual visits are available with some PCPs. injury or illness If you visit a health care Specialist visit \$60 copay per visit Not Covered Referrals not required. provider's office or You may have to pay for services that aren't clinic Preventive care/screening/ preventive. Ask your provider if the services Not Covered No copay needed are preventive. Then check what immunization your plan will pay. Diagnostic test (x-ray, blood 25% coinsurance per Not Covered Preauthorization may be required. work) test, after deductible If you have a test Imaging (CT/PET scans, 25% coinsurance per Not Covered Preauthorization may be required. MRIs) test, after deductible If you need drugs to \$15 copay per Generic drugs Not Covered Limited to a 30-day supply at retail (or a 90treat your illness or prescription day supply at a network of select retail condition \$30 copay per pharmacies). Up to a 90-day supply at mail Not Covered Preferred brand drugs More information about prescription order. Specialty drugs limited to a 30-day prescription drug \$60 copay per supply. Payment of the difference between Not Covered Non-preferred brand drugs coverage is available at prescription the cost of a brand name drug and a generic https://exchange.commu may also be required if a generic drug is \$250 copay per nityfirsthealthplans.com/f Specialty drugs Not Covered available. Preauthorization may be required. prescription ormulary 25% coinsurance per Facility fee (e.g., ambulatory Preauthorization may also be required. For Not Covered If you have outpatient surgery center) visit, after deductible Outpatient Infusion Therapy, see policy surgery document\*. Physician/surgeon fees Not Covered No copay 25% coinsurance per 25% coinsurance per Waived if admitted. Emergency room care visit, after deductible visit, after deductible

Preauthorization may be required for non-25% coinsurance, per If you need immediate **Emergency medical** 25% coinsurance per transport, after emergency and air transportation; see policy transportation visit, after deductible medical attention deductible document\*. Outpatient Laboratory and X-Ray Services \$45 copay per visit Not Covered Urgent care charges may also apply. Not Covered If you have a hospital Facility fee (e.g., hospital Preauthorization required; see policy 25% coinsurance per \* For more information about limitations and exceptions, see the plan or policy document at https://exchange.communityfirsthealthplans.com/plan-documents/Page 2 of 6

	Services You May Need	What Yo	u Will Pay	
Common Medical Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
stay	room)	stay, after <u>deductible</u>		document*.
	Physician/surgeon fees	No copay	Not Covered	Preauthorization required; see policy document*.
f you need mental nealth, behavioral	Outpatient services	\$30 <u>copay</u>	Not Covered	Preauthorization may be required; see policy document*.
nealth, or substance abuse services	Inpatient services	25% <u>coinsurance</u> per stay, after <u>deductible</u>	Not Covered	<u>Preauthorization</u> required; see policy document*.
	Office visits	\$30 <u>copay</u> per visit	Not Covered	Cost sharing does not apply for preventing services. Maternity care may include test and services described elsewhere in the SBC (i.e. ultrasound). Prenatal and Postnatal Visits - After the initial office visubsequent office visits are covered in financial.
f you are pregnant	Childbirth/delivery professional services	No copay	Not Covered	
	Childbirth/delivery facility services	25% <u>coinsurance</u> per stay, after <u>deductible</u>	Not Covered	
	Home health care	\$60 copay per visit	Not Covered	60 visits/year. <u>Preauthorization</u> is require see policy document*.
	Rehabilitation services	\$30 <u>copay</u> per visit	Not Covered	Separate 35 visit maximum per benefit period for <u>Habilitation</u> and <u>Rehabilitation</u>
f you need help ecovering or have	Habilitation services	\$30 <u>copay</u> per visit	Not Covered	<u>services</u> . <u>Preauthorization</u> is required; se policy document*.
other special health needs	Skilled nursing care	25% <u>coinsurance</u> per visit, after <u>deductible</u>	Not Covered	25 days/year. <u>Preauthorization</u> is require see policy document*.
	Durable medical equipment	\$60 <u>copay</u>	Not Covered	Preauthorization required.
	Hospice services	\$60 <u>copay</u> per visit	Not Covered	Preauthorization may be required.
f your child needs	Children's eye exam	\$30 copay per visit	Not Covered	One visit per year. See benefit booklet* the Pediatric Vision Care Benefits.

Not Covered

Not Covered

One pair of glasses per year. See benefit

booklet\* for Pediatric Vision Care Benefits.

document\* for Pediatric Dental Services.

Limited dental services. See policy

\$30 copay

Not Covered

Children's glasses

Children's dental check-up

If your child needs dental or eye care

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at <a href="https://exchange.communityfirsthealthplans.com/plan-documents/">https://exchange.communityfirsthealthplans.com/plan-documents/</a> Page 3 of 6

### **Excluded Services & Other Covered Services:**

## Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion (except for a pregnancy that, as certified by a physician, places the woman in danger of death or a serious risk of substantial impairment of a major bodily function unless an abortion is performed)
- Acupuncture
- Bariatric surgery
- Cosmetic surgery (except for the correction of congenital deformities or for conditions resulting from accidental injuries, scars, tumors or diseases when medically necessary)

- Dental care (Adult)
- Infertility treatment (diagnosis and treatment covered; in vitro not covered)
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing

- Routine eye care (Adult)
- Routine foot care (except in connection with diabetes, circulatory disorders of the lower extremities, peripheral vascular disease, peripheral neuropathy, or chronic arterial or venous insufficiency)
- Weight loss programs

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document\*.)

- Chiropractic care (35 visits per year), \$60 copay per visit.
- Hearing aids (one hearing aid per ear every 36 months), \$60 copay per hearing aid.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

Community First Health Plans at 1-888-512-2347 or at <a href="https://exchange.communityfirsthealthplans.com/">https://exchange.communityfirsthealthplans.com/</a>.

Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa">https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</a>.

State consumer assistance program contact information available from http://www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/.

Office of Personnel Management Multi State Plan Program: https://www.opm.gov/healthcare-insurance/multi-state-plan-program/external-review/.

Healthcare.gov: <a href="https://www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596 or state health insurance marketplace or SHOP."

Other coverage options may be available to you, too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Texas Department of Insurance at 1-800-578-4677 or visit <a href="https://tdi.texas.gov">https://tdi.texas.gov</a>.

### Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this <u>plan</u> meet the Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-512-2347.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-512-2347.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-888-512-2347.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-512-2347.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

### **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The plan's overall deductible	\$1,500
■ Specialist copay	\$60
■ Hospital (facility) copay	\$800
■ Other <u>copays</u>	\$125

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services

Diagnostic tests (ultrasounds and blood work)

Specialist visit (anesthesia)

Total Example Cost

Total Example Gost	Ψ12,100	
In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$1,500	
Copayments	\$100	
Coinsurance	\$2,100	
What isn't covered		
Limits or exclusions	\$0	
The total Peg would pay is	\$3,700	

## **Managing Joe's Type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$1,500
■ Specialist copay	\$60
■ Hospital (facility) copay	\$800
Other <u>copays</u>	\$40

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

**Total Example Cost** 

\$12 700

Durable medical equipment (glucose meter)

In this example, Joe would pay:		
Cost Sharing		
<u>Deductibles</u>	\$100	
Copayments	\$1,300	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Joe would pay is	\$1,400	

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

,	
■ The plan's overall deductible	\$1,500
■ Specialist copay	\$60
■ Hospital (facility) copay	\$800
Other copays	\$125

### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (*x-ray*)

\$5,600

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
	•

## In this example, Mia would pay:

Cost Sharing		
<u>Deductibles</u>	\$1,500	
Copayments	\$500	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$2,000	

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.