The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <u>https://exchange.communityfirsthealthplans.com/plan-documents/</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, provider, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>SBC Uniform Glossary | HealthCare.gov</u> or call 1-888-512-2347 to request a copy.

| Important Questions   | Answers  | Why This Matters:   |
|---|--|---|
| What is the overall<br><u>deductible</u> ?                                | \$0 Individual/\$0 Family  | See the Common Medical Events chart below for your costs for services this plan covers.   |
| Are there services<br>covered before you meet<br>your <u>deductible</u> ? | Yes. In-Network Preventive Health<br>Care services, services with a<br><u>copayment</u> , and some <u>prescription</u><br><u>drugs</u> are covered before you meet<br>your <u>deductible</u> . | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount.<br>But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u>   |
| Are there other<br>deductibles<br>for specific<br>services?               | No.  | You don't have to meet <u>deductibles</u> for specific services.  |
| What is the <u>out-of-pocket</u><br><u>limit</u> for this <u>plan</u> ?   | \$8,700 Individual/\$17,400 Family   | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this plan, they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.   |
| What is not included in the <u>out-of-pocket limit</u> ?                  | Premiums, <u>balance-billed</u> charges,<br>and health care this <u>plan</u> doesn't<br>cover.   | Even though you pay these expenses, they don't count toward the out-of-pocket limit.  |
| Will you pay less if you<br>use a <u>network provider</u> ?               | Yes. See<br>https://exchange.communityfirstheal<br>thplans.com/network or call 1-888-<br>512-2347 for a list <u>of participating</u><br>providers.   | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> .<br>You will pay all health care costs if you use an <u>out-of-network provider</u> (except for emergency care), and you will receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your plan pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ?                | No.  | You can see the specialist you choose without a referral.   |

| All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies. |   |  |  |  |  |
|--|---|--|--|--|--|
|  | What You Will Pay                                   |  | Limitations, Exceptions, & Other                   |  |  |
| Common Medical Event   | Services You May Need                               | Network Provider<br>(You will pay the least) | Out-of-Network Provider<br>(You will pay the most) | Important Information  |  |
|  | Primary care visit to treat an<br>injury or illness | \$60 <u>copay</u>                            | Not Covered  | Virtual visits are available with some PCPs.   |  |
| If you visit a health care   | Specialist visit                                    | \$125  | Not Covered  | Referrals not required.  |  |
| provider's office or<br>clinic   | Preventive care/screening/<br>immunization          | No <u>copay</u>                              | Not Covered  | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay.                          |  |
| If you have a test   | Diagnostic test (x-ray, blood work)                 | \$125 <u>copay</u>                           | Not Covered  | Preauthorization may be required.  |  |
| n you nave a test  | Imaging (CT/PET scans,<br>MRIs)                     | \$125 <u>copay</u>                           | Not Covered  | Preauthorization may be required.  |  |
| If you need drugs to   | Generic drugs                                       | \$35 <u>copay</u>                            | Not Covered  | Limited to a 30-day supply at retail (or a 90-   |  |
| treat your illness or<br>condition   | Preferred brand drugs                               | \$50 <u>copay</u>                            | Not Covered  | day supply at a <u>network</u> of select retail<br>pharmacies). Up to a 90-day supply at mail<br>order. <u>Specialty drugs</u> limited to a 30-day   |  |
| More information about<br>prescription drug  | Non-preferred brand drugs                           | \$100 <u>copay</u>                           | Not Covered  |  |  |
| coverage is available at<br>https://exchange.commu<br>nityfirsthealthplans.com/f<br>ormulary                             | Specialty drugs                                     | 50% coinsurance                              | Not Covered  | supply. Payment of the difference between<br>the cost of a brand name drug and a generic<br>may also be required if a generic drug is<br>available. <u>Preauthorization</u> may be required. |  |
| If you have outpatient   | Facility fee (e.g., ambulatory surgery center)      | \$125 <u>copay</u>                           | Not Covered  | <u>Preauthorization</u> may also be required. For<br>Outpatient Infusion Therapy, see policy   |  |
| surgery  | Physician/surgeon fees                              | \$1,000 <u>copay</u>                         | Not Covered  | document*.   |  |
|  | Emergency room care                                 | \$500 <u>copay</u>                           | \$500 <u>copay</u>                                 | <u>Copay</u> waived if admitted.   |  |
| If you need immediate medical attention  | Emergency medical transportation                    | \$125 <u>copay</u>                           | \$125 <u>copay</u>                                 | <u>Preauthorization</u> may be required for non-<br>emergency transportation; see policy<br>document*.   |  |
|  | Urgent care   | \$60 <u>copay</u>                            | Not Covered  | Outpatient Laboratory and X-Ray Services charges may also apply.   |  |
| lf you have a hospital<br>stay   | Facility fee (e.g., hospital room)                  | \$1,750 <u>copay</u>                         | Not Covered  | Preauthorization required; see policy document*.   |  |

\* For more information about limitations and exceptions, see the plan or policy document at https://exchange.communityfirsthealthplans.com/plan-documents/ Page 2 of 6

| All <u>copayment</u> and                                       | coinsurance costs shown in th                 |   |                            | <u>ctible</u> applies.  |  |
|--|---|---|----------------------------|---|--|
| Common Medical Event   | Services You May Need                         | What You Will PayNetwork Provider<br>(You will pay the least)Out-of-Network Provider<br>(You will pay the most) |                            | Limitations, Exceptions, & Other<br>Important Information   |  |
|  | Physician/surgeon fees                        | \$60 <u>copay</u>   | Not Covered                | Preauthorization required; see policy document*.  |  |
| lf you need mental<br>health, behavioral                       | Outpatient services                           | \$60 <u>copay</u>   | Not Covered                | Preauthorization may be required; see policy document*.   |  |
| health, or substance<br>abuse services                         | Inpatient services                            | \$1,750 <u>copay</u>  | Not Covered                | Preauthorization required; see policy document*.  |  |
|  | Office visits                                 | \$60 <u>copay</u>   | Not Covered                | <u>Cost sharing</u> does not apply for <u>preventive</u><br><u>services</u> . Maternity care may include tests  |  |
| lf you are pregnant  | Childbirth/delivery<br>professional services  | \$125 <u>copay</u>  | Not Covered                | and services described elsewhere in the SBC (i.e. ultrasound). Prenatal and   |  |
|  | Childbirth/delivery facility<br>services      | \$1,750 <u>copay</u>  | Not Covered                | Postnatal Visits - After the initial office visit, subsequent office visits are covered in full.  |  |
|  | Home health care                              | \$125 <u>copay</u>  | Not Covered                | 60 visits/year. <u>Preauthorization</u> required; see policy document*.   |  |
| If you need help<br>recovering or have<br>other special health | Rehabilitation services Habilitation services | \$125 <u>copay</u><br>\$125 <u>copay</u>  | Not Covered<br>Not Covered | Separate 35 visit maximum per benefit period for <u>Habilitation</u> and <u>Rehabilitation</u> <u>services</u> . <u>Preauthorization</u> is required; see policy document*. |  |
| needs  | Skilled nursing care                          | \$500 <u>copay</u>  | Not Covered                | 25 days/year. <u>Preauthorization</u> required; see policy document*.   |  |
|  | Durable medical equipment                     | \$125 <u>copay</u>  | Not Covered                | Preauthorization required.  |  |
|  | Hospice services                              | \$125   | Not Covered                | Preauthorization may be required.   |  |
|  | Children's eye exam                           | \$60 <u>copay</u>   | Not Covered                | One visit per year. See policy document* for<br>Pediatric Vision Care Benefits.   |  |
| If your child needs<br>dental or eye care                      | Children's glasses                            | \$60 <u>copay</u>   | Not Covered                | One pair of glasses per year. See policy document* for Pediatric Vision Care Benefits.  |  |
|  | Children's dental check-up                    | Not Covered   | Not Covered                | Limited dental services. See policy document* for Pediatric Dental Services.  |  |

\* For more information about limitations and exceptions, see the plan or policy document at https://exchange.communityfirsthealthplans.com/plan-documents/ Page 3 of 6

**Excluded Services & Other Covered Services:** 

| Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)   |  |   |  |
|--|--|---|--|
| <ul> <li>Abortion (except for a pregnancy that, as certified by a physician, places the woman in danger of death or a serious risk of substantial impairment of a major bodily function unless an abortion is performed)</li> <li>Acupuncture</li> <li>Bariatric surgery</li> <li>Cosmetic surgery (except for the correction of congenital deformities or for conditions resulting from accidental injuries, scars, tumors or diseases when medically necessary)</li> </ul> | <ul> <li>Dental care (Adult)</li> <li>Infertility treatment (diagnosis and treatment covered; in vitro not covered)</li> <li>Long-term care</li> <li>Non-emergency care when traveling outside the U.S.</li> <li>Private-duty nursing</li> </ul> | <ul> <li>Routine eye care (Adult)</li> <li>Routine foot care (except in connection with diabetes, circulatory disorders of the lower extremities, peripheral vascular disease, peripheral neuropathy, or chronic arterial or venous insufficiency)</li> <li>Weight loss programs</li> </ul> |  |

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

 Chiropractic care (35 visits per year), \$125 <u>copay</u>.
 Hearing aids (one hearing aid per ear every 36 months), \$125 copay per hearing aid.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

Community First Health Plans at 1-888-512-2347 or at https://exchange.communityfirsthealthplans.com/.

Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa.</u>

State consumer assistance program contact information available from http://www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/.

Office of Personnel Management Multi State Plan Program: <u>https://www.opm.gov/healthcare-insurance/multi-state-plan-program/external-review/.</u>

Healthcare.gov: www.HealthCare.gov or call 1-800-318-2596 or state health insurance marketplace or SHOP."

Other coverage options may be available to you, too, including buying individual insurance coverage through the <u>Health Insurance</u> <u>Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Texas Department of Insurance at 1-800-578-4677 or visit <u>https://tdi.texas.gov</u>.

## Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

\* For more information about limitations and exceptions, see the plan or policy document at https://exchange.communityfirsthealthplans.com/plan-documents/Page 4 of 6

Does this plan meet the Minimum Value Standards? Not Applicable If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

\* For more information about limitations and exceptions, see the plan or policy document at https://exchange.communityfirsthealthplans.com/plan-documents/ Page 5 of 6

### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-512-2347. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-512-2347. Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-888-512-2347. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-512-2347.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

#### About these Coverage Examples:



(9

This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

| Peg is Having a Baby                      |
|---|
| months of in-network pre-natal care and a |
| hospital delivery)                        |

\$0 \$0 \$0 \$0

| The plan's overall deductible        |
|--------------------------------------|
| Specialist copay                     |
| Hospital (facility) <u>copay</u>     |
| Other <u>copays</u>                  |
| This EXAMPLE overt includes services |

Inis EXAMPLE event includes services like: <u>Specialist</u> office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (ultrasounds and blood work) <u>Specialist</u> visit (anesthesia)

| Total Example Cost | \$12,700 |
|--------------------|----------|
|--------------------|----------|

#### In this example, Peg would pay:

| Cost Sharing               |         |  |
|----------------------------|---------|--|
| Deductibles                | \$0     |  |
| <u>Copayments</u>          | \$2,900 |  |
| Coinsurance                | \$0     |  |
| What isn't covered         |         |  |
| Limits or exclusions       | \$0     |  |
| The total Peg would pay is | \$2,900 |  |

| Managing Joe's Type 2 Diab   | etes    |  |
|--|---------|--|
| (a year of routine in-network care of a well-                      |         |  |
| controlled condition)  |         |  |
| The <u>plan's</u> overall <u>deductible</u>                        | \$0     |  |
| Specialist copay   | \$125   |  |
| Hospital (facility) <u>copay</u>                                   | \$1,750 |  |
| Other <u>copays</u> This EXAMPLE event includes comis              | \$60    |  |
| This EXAMPLE event includes service                                |         |  |
| Primary care physician office visits (including disease education) |         |  |
| Diagnostic tests (blood work)                                      |         |  |
| Prescription drugs   |         |  |
| Durable medical equipment (glucose me                              | eter)   |  |
| Total Example Cost   | \$5,600 |  |
| In this example, Joe would pay:                                    |         |  |
| Cost Sharing   |         |  |
| <u>Deductibles</u>   | \$0     |  |
| <u>Copayments</u>  | \$2,200 |  |
| Coinsurance  | \$0     |  |
| What isn't covered   |         |  |
| Limits or exclusions   | \$0     |  |
| The total Joe would pay is   | \$2,200 |  |

# Mia's Simple Fracture

| (in-network emergency room visit and f      | ollow up |
|---|----------|
| care)                                       |          |
| The <u>plan's</u> overall <u>deductible</u> | \$0      |
| Specialist copay                            | \$125    |
| Hospital (facility) <u>copay</u>            | \$1,750  |
| Other <u>copays</u>                         | \$125    |
| This EXAMPLE event includes service         | es like: |
| Emergency room care (including medica       | 1        |
| supplies)                                   |          |
| Diagnostic test (x-ray)                     |          |
| Durable medical equipment (crutches)        |          |
| Rehabilitation services (physical therapy   | )        |
| Total Example Cost                          | \$2,800  |
| In this example, Mia would pay:             |          |
| Cost Sharing                                |          |
| <u>Deductibles</u>                          | \$0      |
| <u>Copayments</u>                           | \$1,800  |
| Coinsurance                                 | \$0      |

| What isn't | covered |
|------------|---------|
|------------|---------|

| The total Mia would pay is | \$1,800 |
|----------------------------|---------|
| Limits or exclusions       | \$0     |

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.