Coverage for: Individual/Family Plan Type: EPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit https://exchange.communityfirsthealthplans.com/plan-documents/. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at SBC Uniform Glossary | HealthCare.gov or call 1-888-512-2347 to request a copy.

| Important Questions | Answers | Why This Matters: |
|--|--|--|
| What is the overall deductible? | \$5,700 Individual/\$11,400 Family | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of deductible expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your deductible? | Yes. In-Network Preventive Health Care services, services with a copayment, and some prescription drugs are covered before you meet your deductible. | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u> |
| Are there other deductibles for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | \$7,200 Individual/\$14,400 Family | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this plan, they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the <u>out-of-pocket limit</u> ? | Premiums, balance-billed charges, and health care this plan doesn't cover. | Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> . |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See https://exchange.communityfirstheal thplans.com/network or call 1-888- 512-2347 for a list of participating providers. | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay all health care costs if you use an <u>out-of-network provider</u> (except for emergency care), and you will receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your plan pays (<u>balance billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No. | You can see the specialist you choose without a referral. |

A

All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

| | | What You Will Pay | | Limitations, Exceptions, & Other | |
|--|--|--|--|---|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Important Information | |
| | Primary care visit to treat an injury or illness | \$30 <u>copay</u> per visit | Not Covered | Virtual visits are available with some PCPs. | |
| If you visit a health care | Specialist visit | \$60 <u>copay</u> per visit | Not Covered | Referrals not required. | |
| provider's office or clinic | Preventive care/screening/ immunization | No <u>copay</u> | Not Covered | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. | |
| If you have a test | <u>Diagnostic test</u> (x-ray, blood work) | 40% <u>coinsurance</u> per test, after deductible | Not Covered | Preauthorization may be required. | |
| If you have a test | Imaging (CT/PET scans, MRIs) | 40% <u>coinsurance</u> per test, after deductible | Not Covered | Preauthorization may be required. | |
| If you need drugs to | Generic drugs | \$20 <u>copay</u> per prescription | Not Covered | Limited to a 30-day supply at retail (or a 90- | |
| treat your illness or condition | Preferred brand drugs | \$40 <u>copay</u> per prescription | Not Covered | day supply at a <u>network</u> of select retail pharmacies). Up to a 90-day supply at mail | |
| More information about prescription drug coverage is available at https://exchange.commu | Non-preferred brand drugs | \$80 <u>copay</u> per prescription, after deductible | Not Covered | order. Specialty drugs limited to a 30-day supply. Payment of the difference between the cost of a brand name drug and a generic | |
| nityfirsthealthplans.com/f ormulary | Specialty drugs | \$350 <u>copay</u> per prescription, after deductible | Not Covered | may also be required if a generic drug is available. <u>Preauthorization</u> may be required. | |
| If you have outpatient | Facility fee (e.g., ambulatory surgery center) | 40% <u>coinsurance</u> per visit, after deductible | Not Covered | Preauthorization may be required. For Outpatient Infusion Therapy, see policy | |
| surgery | Physician/surgeon fees | 40% <u>coinsurance</u> per visit, after deductible | Not Covered | document*. | |
| | Emergency room care | 40% <u>coinsurance</u> per visit, after deductible | 40% <u>coinsurance</u> per visit, after deductible | Waived if admitted. | |
| If you need immediate medical attention | Emergency medical transportation | \$60 copay per transport | \$60 copay per transport | <u>Preauthorization</u> may be required for non- emergency and air transportation; see policy document*. | |
| | <u>Urgent care</u> | \$45 copay per visit | Not Covered | Outpatient Laboratory and X-Ray Services | |

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at https://exchange.communityfirsthealthplans.com/plan-documents/ Page 2 of 6

All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

| | | What You Will Pay | | Limitations Evacutions 9 Other |
|---------------------------------------|---|--|---|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| | | | | charges may also apply. |
| If you have a hospital | Facility fee (e.g., hospital room) | 40% <u>coinsurance</u> per stay, after deductible | Not Covered | <u>Preauthorization</u> required; see policy document*. |
| stay | Physician/surgeon fees | \$30 <u>copay</u> per visit | Not Covered | <u>Preauthorization</u> required; see policy document*. |
| If you need mental health, behavioral | Outpatient services | \$30 <u>copay</u> per visit | Not Covered | <u>Preauthorization</u> required; see policy document*. |
| health, or substance abuse services | Inpatient services | 40% <u>coinsurance</u> per stay, after deductible | Not Covered | <u>Preauthorization</u> required; see policy document*. |
| | Office visits | \$30 <u>copay</u> per visit | Not Covered | Cost sharing does not apply for preventive |
| If you are pregnant | Childbirth/delivery professional services | \$60 <u>copay</u> per visit | Not Covered | services. Maternity care may include tests and services described elsewhere in the |
| | Childbirth/delivery facility services | 40% <u>coinsurance</u> per stay, after deductible | Not Covered | SBC (i.e. ultrasound). Prenatal and Postnatal Visits - After the initial office visit, subsequent office visits are covered in full. |
| | Home health care | \$60 <u>copay</u> per visit | Not Covered | 60 visits/year. <u>Preauthorization</u> required; see policy document*. |
| | Rehabilitation services | \$30 <u>copay</u> per visit | Not Covered | Separate 35 visit maximum per benefit |
| If you need help recovering or have | Habilitation services | \$30 <u>copay</u> per visit | Not Covered | period for <u>Habilitation</u> and <u>Rehabilitation</u> services. <u>Preauthorization</u> required; see policy document*. |
| other special health needs | Skilled nursing care | 40% <u>coinsurance</u> per visit, after deductible | Not Covered | 25 days/year. <u>Preauthorization</u> required; see policy document*. |
| | Durable medical equipment | \$60 <u>copay</u> | Not Covered | Preauthorization required. |
| | Hospice services | \$60 copay per visit | Not Covered | Preauthorization may be required. |
| If your child needs | Children's eye exam | \$30 <u>copay</u> per visit | Not Covered | One visit per year. See policy document* for Pediatric Vision Care Benefits. |
| dental or eye care | Children's glasses | \$30 <u>copay</u> | Not Covered | One pair of glasses per year. See policy document* for Pediatric Vision Care Benefits. |

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at https://exchange.communityfirsthealthplans.com/plan-documents/ Page 3 of 6

| All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies. | | | | |
|--|----------------------------|---|---|--|
| | | What You | u Will Pay | Limitations, Exceptions, & Other Important Information |
| Common Medical Event | | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | |
| | Children's dental check-up | Not Covered | Not Covered | Limited dental services. See policy document* for Pediatric Dental Services. |

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion (except for a pregnancy that, as certified by a physician, places the woman in danger of death or a serious risk of substantial impairment of a major bodily function unless an abortion is performed)
- Acupuncture
- Bariatric surgery
- Cosmetic surgery (except for the correction of congenital deformities or for conditions resulting from accidental injuries, scars, tumors or diseases when medically necessary)

- Dental care (Adult)
- Infertility treatment (diagnosis and treatment covered; in vitro not covered)
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing

- Routine eye care (Adult)
- Routine foot care (except in connection with diabetes, circulatory disorders of the lower extremities, peripheral vascular disease, peripheral neuropathy, or chronic arterial or venous insufficiency)
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Chiropractic care (35 visits per year), \$60 copay per visit.
- Hearing aids (one hearing aid per ear every 36 months), \$60 copay per hearing aid.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

Community First Health Plans at 1-888-512-2347 or at https://exchange.communityfirsthealthplans.com/.

Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa.

State consumer assistance program contact information available from http://www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/.

Office of Personnel Management Multi State Plan Program: https://www.opm.gov/healthcare-insurance/multi-state-plan-program/external-review/.

Healthcare.gov: www.HealthCare.gov or call 1-800-318-2596 or state health insurance marketplace or SHOP."

^{*} For more information about limitations and exceptions, see the plan or policy document at https://exchange.communityfirsthealthplans.com/plan-documents/Page 4 of 6

Other coverage options may be available to you, too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit www.HealthCare.gov or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Texas Department of Insurance at 1-800-578-4677 or visit https://tdi.texas.gov.

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at https://exchange.communityfirsthealthplans.com/plan-documents/ Page 5 of 6

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-512-2347.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-512-2347.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-888-512-2347.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-512-2347.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

| Peg is Having a Baby |
|---|
| months of in-network pre-natal care and a |
| hospital delivery) |

| ■ The <u>plan's</u> overall <u>deductible</u> | \$5,700 |
|---|---------|
| ■ Specialist copay | \$60 |
| ■ Hospital (facility) coinsurance | \$1,400 |
| Other copays | \$100 |

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)

Specialist visit (anesthesia)

Total Example Cost \$12,700

In this example, Peg would pay:

| in this example, i eg would pay. | |
|----------------------------------|---------|
| Cost Sharing | |
| <u>Deductibles</u> | \$5,700 |
| Copayments | \$200 |
| Coinsurance | \$1,100 |
| What isn't covered | |
| Limits or exclusions | \$0 |
| The total Peg would pay is | \$7,000 |

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

| I he <u>plan's</u> overall <u>deductible</u> | \$5,700 |
|--|---------|
| ■ Specialist copay | \$60 |
| ■ Hospital (facility) coinsurance | \$1,400 |
| Other copavs | \$60 |

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Total Example Cost

Durable medical equipment (glucose meter)

| • | • | |
|---------------------------------|---------|--|
| In this example, Joe would pay: | | |
| Cost Sharing | | |
| <u>Deductibles</u> | \$100 | |
| Copayments | \$1,400 | |
| Coinsurance | \$0 | |
| What isn't covered | | |
| Limits or exclusions | \$0 | |
| The total Joe would pay is | \$1,500 | |

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| ■ The plan's overall deductible | \$5,700 |
|-----------------------------------|---------|
| ■ Specialist copay | \$60 |
| ■ Hospital (facility) coinsurance | \$1,400 |
| ■ Other <u>copays</u> | \$100 |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Total Example Cost

\$5,600

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

| In this example, Mia would pay: | | |
|---------------------------------|---------|--|
| Cost Sharing | | |
| <u>Deductibles</u> | \$500 | |
| Copayments | \$600 | |
| Coinsurance | \$0 | |
| What isn't covered | | |
| Limits or exclusions | \$0 | |
| The total Mia would pay is | \$1,100 | |

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

\$2,800